

INTRODUCTION

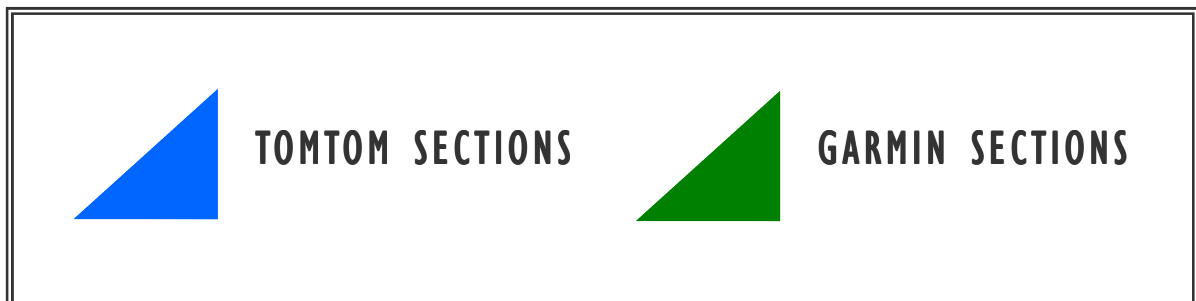
IMPORTANT: If you want to return and read these instructions again on the computer—then please click the ICON that we have placed on your desktop for convenience.



This **GUIDE** contains instructions for setting up and using both the tomtom and garmin satnav brands with this **PRODUCT**.

If you are reading this online and have already used the installer program and entered your Licence Code—then you can skip the first part **Section S**.

SECTION T is for all tomtom models and **SECTION G** is for garmins and each page has colour coded corners for easy reference.



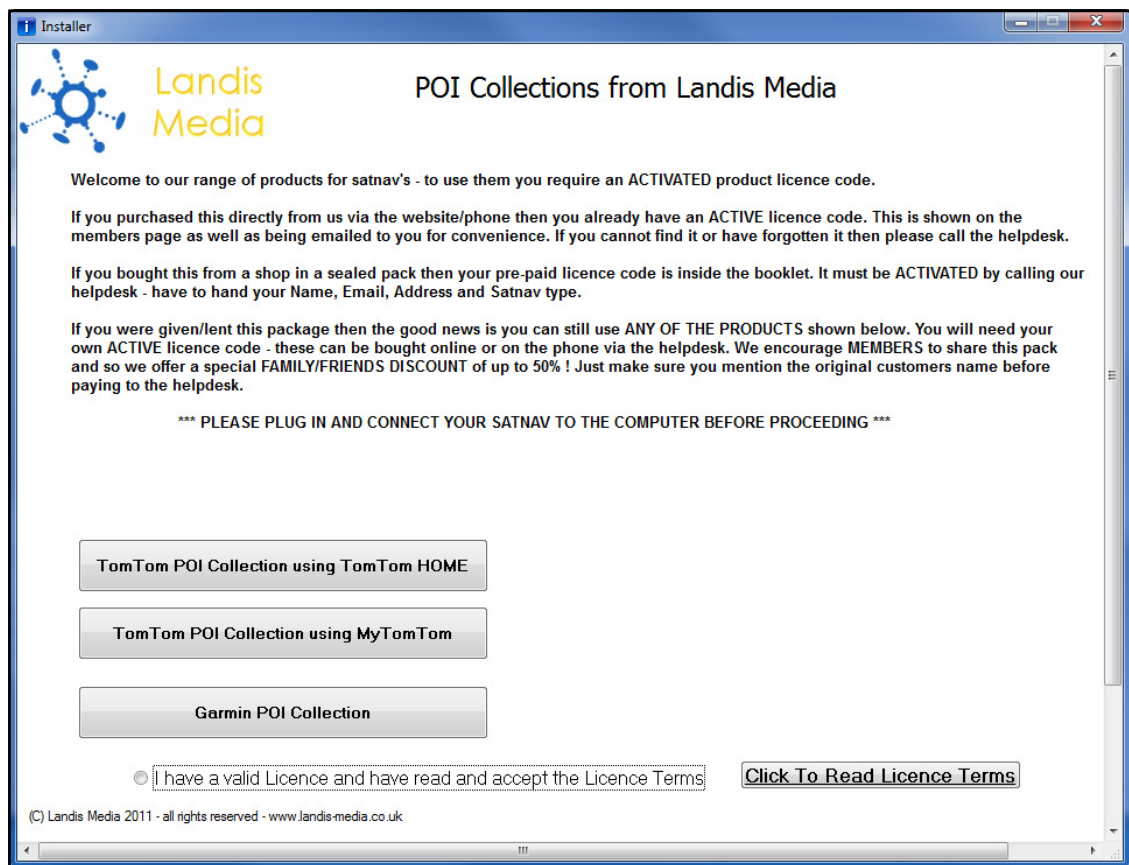
S.

Using the Installer in this pack

YOU WILL NEED THE FOLLOWING:

- A PC running windows
- Satnav device (fully charged or running from mains adapter)
- USB connector cable for connecting the satnav to the PC
- An activated LICENCE CODE — read the instructions on the installer screen to check you have an ACTIVE code. If you don't then it explains how to get one.

Follow the printed instructions to start the CD or run the DOWNLOAD. A warning will appear on your PC about the software “not being recognised” which is a normal security feature. This is to let you know that a new program is running on your PC and is normal. You know why the program is running and where it came from, click RUN/ALLOW to carry on.



If you have any difficulty installing make sure that you have ADMINISTRATOR login rights. The installer needs to access your Hardisk and the satnav. Once the program starts you will see a welcome screen like the one above.

The main welcome screen displays several BUTTONS which start the different product installers. Also details are provided on where and how to get an ACTIVATED Licence Code. This depends on where you purchased the PRODUCT and also if anyone has used it previously. There are several different versions of the software inside this pack and they can be used a number of times (with valid Licences).

The buttons allow you to select the tomtom format of the product for tomtom HOME or MyTomTom users, as well as a format for Garmin owners. So one customer can install this to his tomtom , then loan it to a friend who can put it on his Garmin. We actively encourage people to share and re-cycle the package. Anyone using it after the original customer does need to purchase their own Licence Code—by calling 0845 388 6475 or paying online.

With a valid Licence Code proceed by agreeing to the Terms & Conditions at the bottom of the screen. Then press the relevant BUTTON to install the product you require. The welcome page closes and the product installer starts up — there is an easy Registration process with three questions : your NAME, EMAIL and LICENCE CODE (which we verify online to prevent piracy)



When this finishes you will have new DATAPACKS and this GUIDE on the PC. Follow the GUIDE which takes you step by step through loading the DATAPACKS into the satnav. The manufacturers own program is used because customers are familiar with it and also it keeps your warranty intact. The on screen copy of this GUIDE opens and you can use that or this PRINTED COPY to take you through setup.

NOTE: THE INSTALLER ABOVE PUTS THE DATAPACKS AND GUIDE ON YOUR COMPUTER—NOT INTO THE SATNAV.

Go to the relevant section of this GUIDE for details of how to load these DATAPACKS into your SATNAV model. See SECTION T for tomtom and SECTION G for garmin.



IMPORTANT: tomtom use *two different programs* for loading extras into tomtom satnav's. These are called tomtom HOME and MyTomTom and different models require different programs. You must use and follow the right section for your tomtom and the program it requires.

If you don't know which your tomtom uses then an explanation is provided below.

If you are already familiar with which program your tomtom uses (from tomtom HOME or MyTomTom) then skip to **Section TV** for MyTomTom or **Section TH** for TomTom HOME. If you are unsure about which program your tomtom uses then you can tell as follows:

Newer tomtom models including all of the VIA Range or the GO LIVE range (GO LIVE models with 4 digits e.g. 1000, 1005, 7100 etc) - use MyTomTom, for loading see **Section TV**. Any tomtom that is currently being sold new will use MyTomTom (other than a few tomtom XL/XXL and Start models).

Older tomtom's like the tomtom GO with 3 digits e.g. x10,x20,x30,x40,x50 and the Start, ONE, RIDER, XXL and XL models—use tomtom HOME, for loading see **Section TH**. Any tomtoms bought between 2003 and 2010 are likely to use tomtom HOME.

If you are really unsure we suggest you look at the tomtom website and check your model and which version you need. Both tomtom HOME and MyTomTom recognise the tomtom's when they are plugged into them—so you can then see which one you need.

If you plug the tomtom in and the program you choose doesn't recognise the tomtom then you probably have selected the wrong one. Also you can try one program and if it doesn't work (you choose the wrong one for your tomtom) it won't matter. You cannot harm the tomtom—you will just have to install and use the other program.



NOTE: If you don't have MyTomTom —it's a free utility provided by tomtom which you use to manage the tomtom with your PC.

SEE http://uk.support.tomtom.com/app/answers/detail/a_id/12566/?locale=en_GB

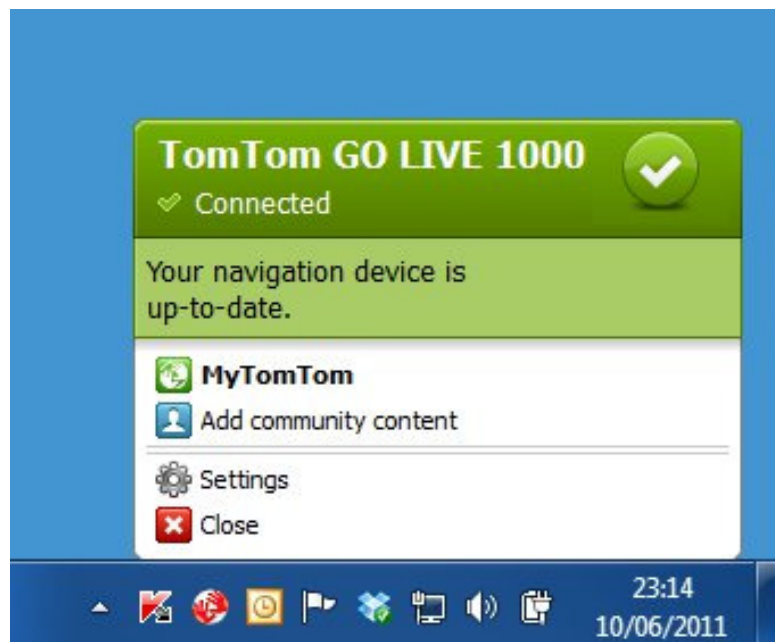
the link above has details of MyTomTom and devices using it

CHECK YOU HAVE MYTOMTOM ON YOUR COMPUTER

You need to have MyTomTom installed on your PC—if you look in the bottom right of your screen you should see the MyTomTom icon (the two red hands in a white circle as below)



Click on this and the menu shown below should appear and this indicates you have MyTomTom. If your device is connected and works with MyTomTom then you will see it listed (in the example we see it's a GO LIVE 1000 connected). If your tomtom is connected and you **don't see it listed** then check your tomtom uses MyTomTom —perhaps you need tomtom HOME instead ?

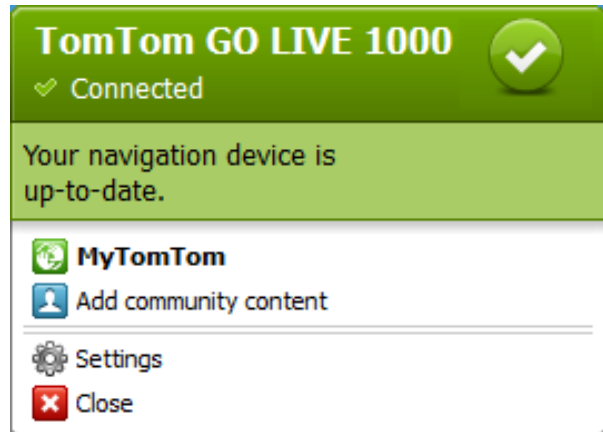


Once you are sure you have MyTomTom and its connected then you can proceed.



LOADING THE PACKS ONTO THE TOMTOM

To load the POI DATA PACKS you need to make sure that your MyTomTom is up to date and has the **special feature for loading the packs**. Look between the **Settings** menu and the **MyTomTom** menu and there should be either **Add Shared POI** button or **Add Community Contents** button

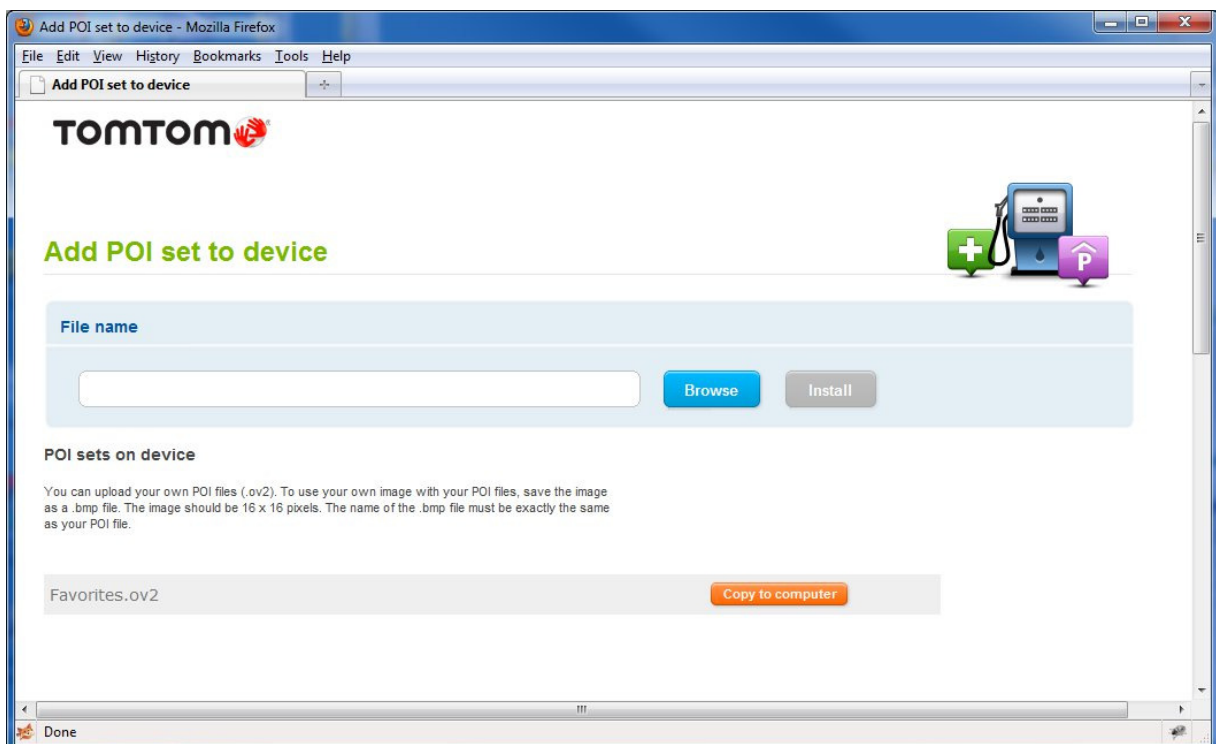


If this option is missing on your MyTomTom then please check your MyTomTom is up to date—and also you can call tomtom helpdesk and ask them to assist. These options are the same—different versions of MyTomTom call it different names.

GETTING STARTED

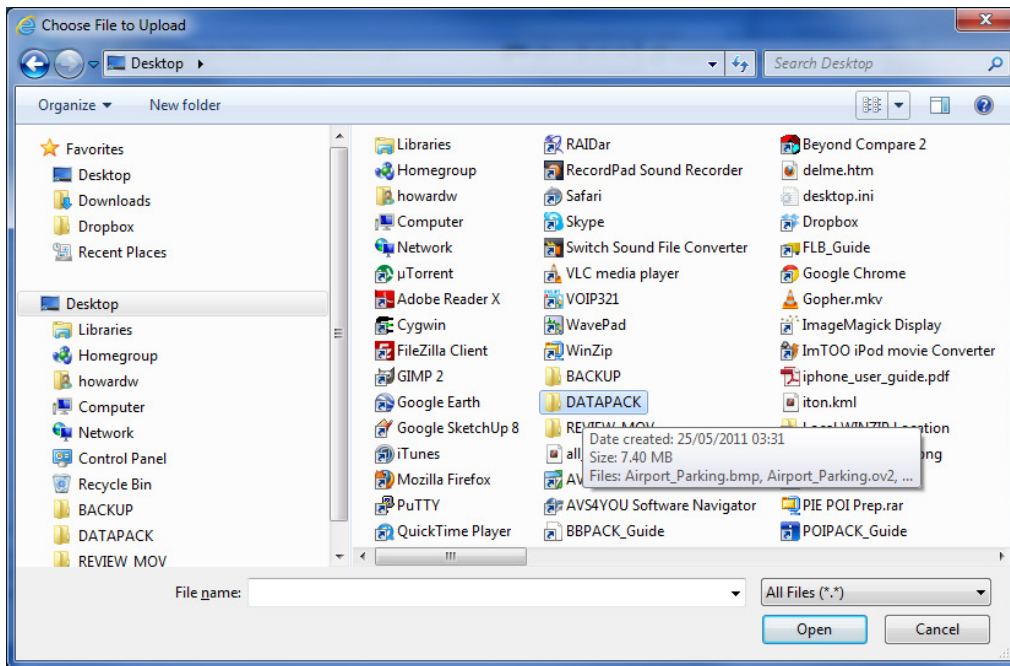
To load the POI DATA PACKS you will go through a process of choosing the items you need and loading them onto the tomtom. Since this is a repetitive process we will show you the steps with pictures for loading **one** of the categories and then we will explain the other items you may want to load.

You will then copy this procedure for **all the items you want to load**. The POI Collection has a massive array of items and its very unlikely that any driver will load them all. For the first example we will pick the category "ASDA" as this is a popular category. Start by clicking the Add Shared POI option to open the loader screen (shown below)

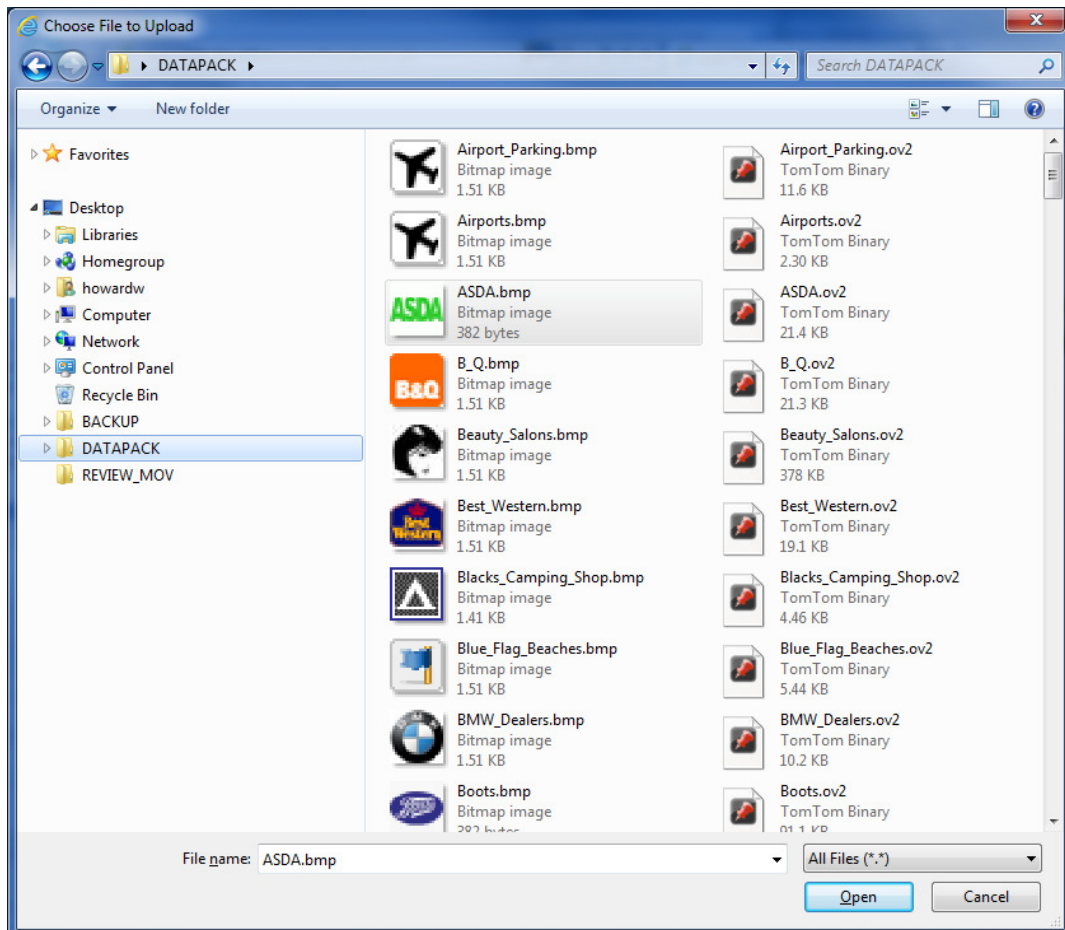


LOADING THE PACKS ONTO THE TOMTOM

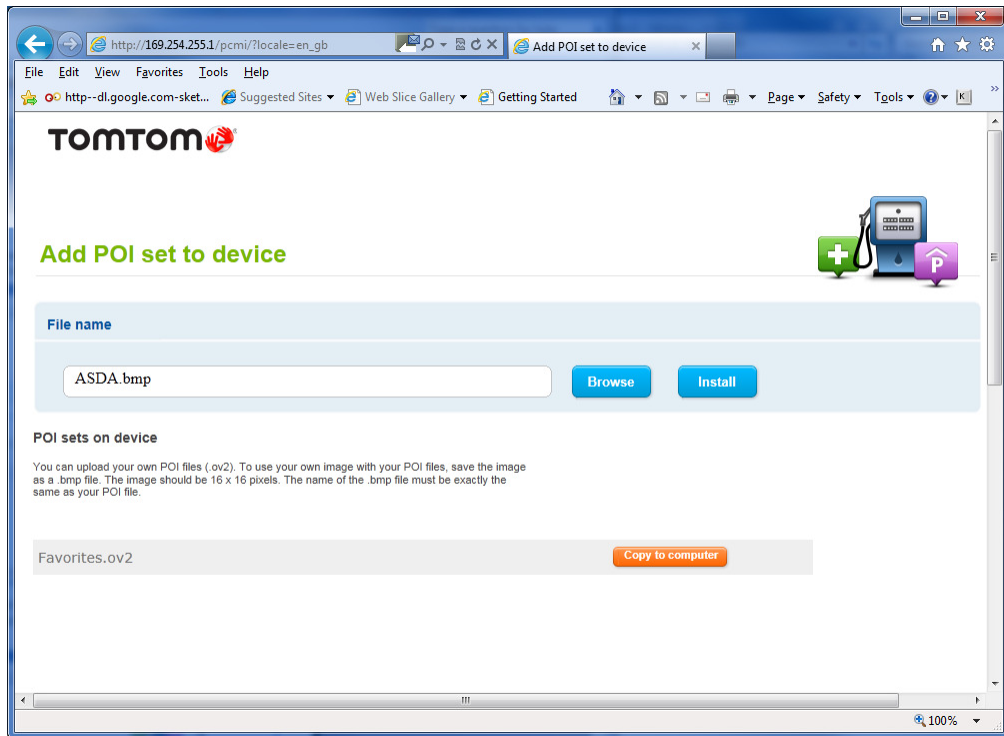
Click on the BROWSE button to look for the categories to load and browse the DATAPACK folder located on your DESKTOP



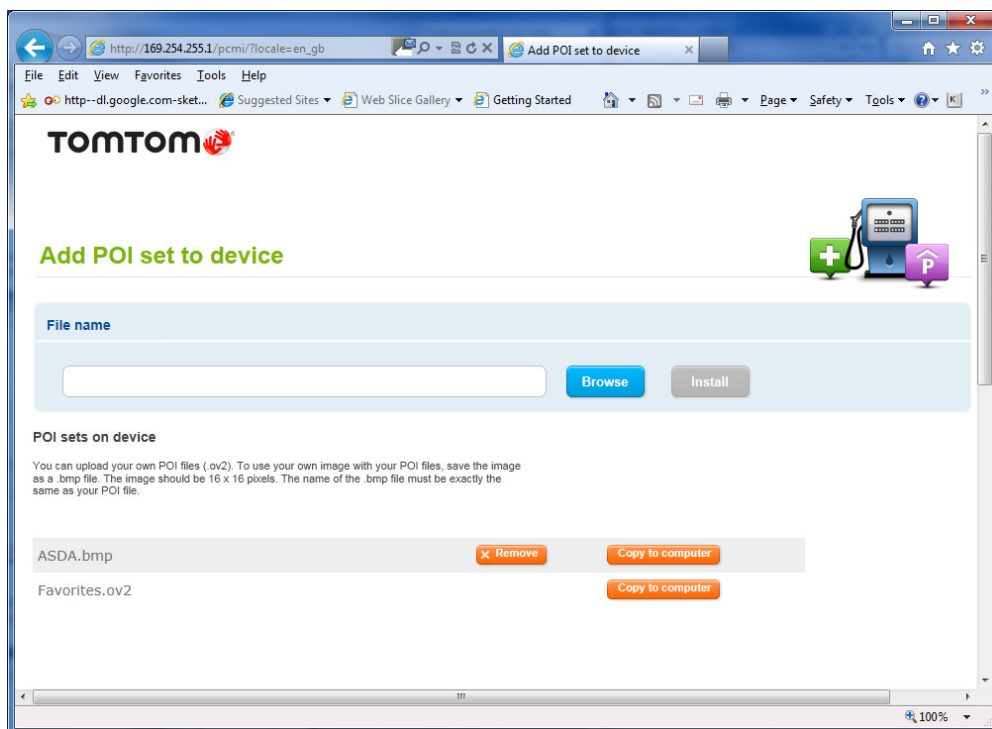
Click on this DATAPACK folder to see the categories inside. Each category has TWO FILES that are required to complete a CATEGORY. These files are the BMP (image file) and the OV2 (data file). From the large array inside the DATAPACK folder highlight ASDA.bmp (as shown) and then click OPEN (bottom right) to select it



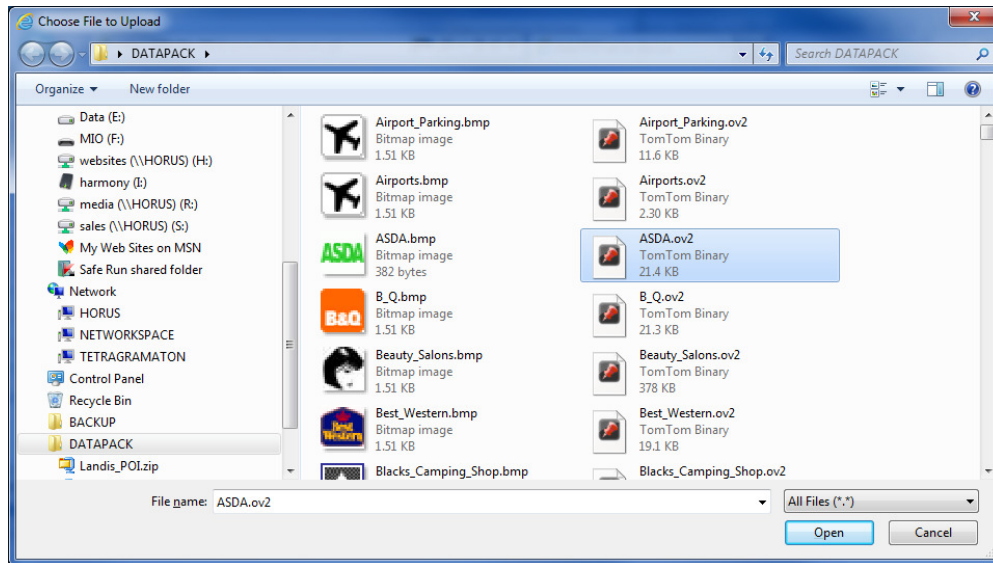
This takes you back to the main window and you can now see that ASDA.bmp is now in the FILE NAME slot on the **Add POI to Device** screen—however you must **CLICK INSTALL** to actually load it !



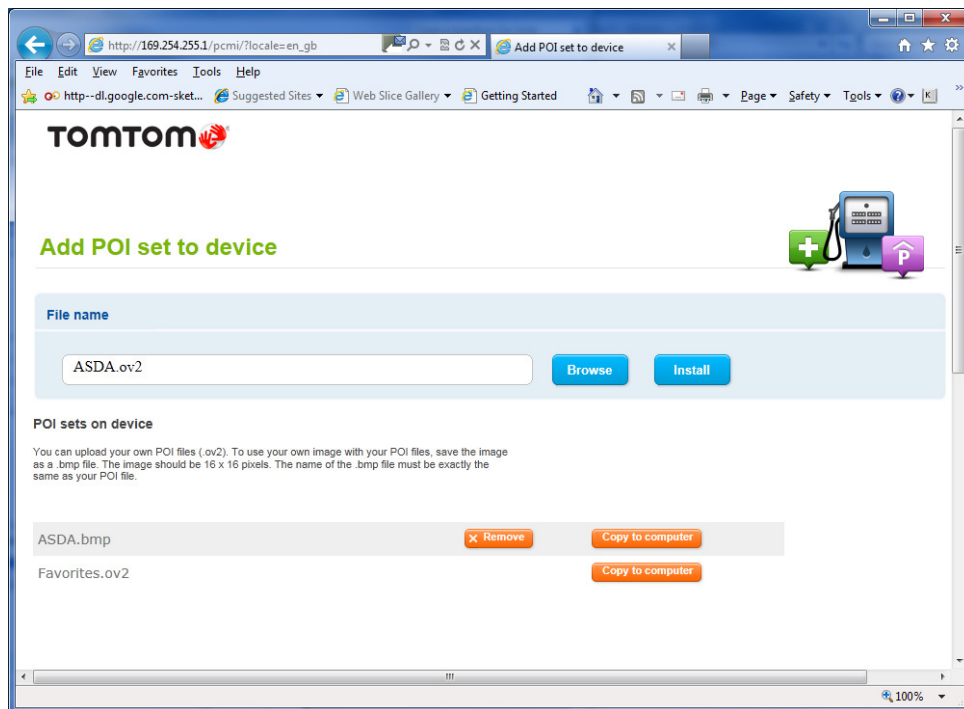
Once its been loaded into the tomtom it appears in the list of loaded items (along with Favorites.OV2). To complete the CATEGORY and be able to use it then we also must load the ASDA data file. Its important that to work you need BOTH THE BMP and the OV2 files for each CATEGORY



Repeat by clicking BROWSE and then find the DATAPACK folder and click on the ASDA.OV2 file this time and click OPEN.



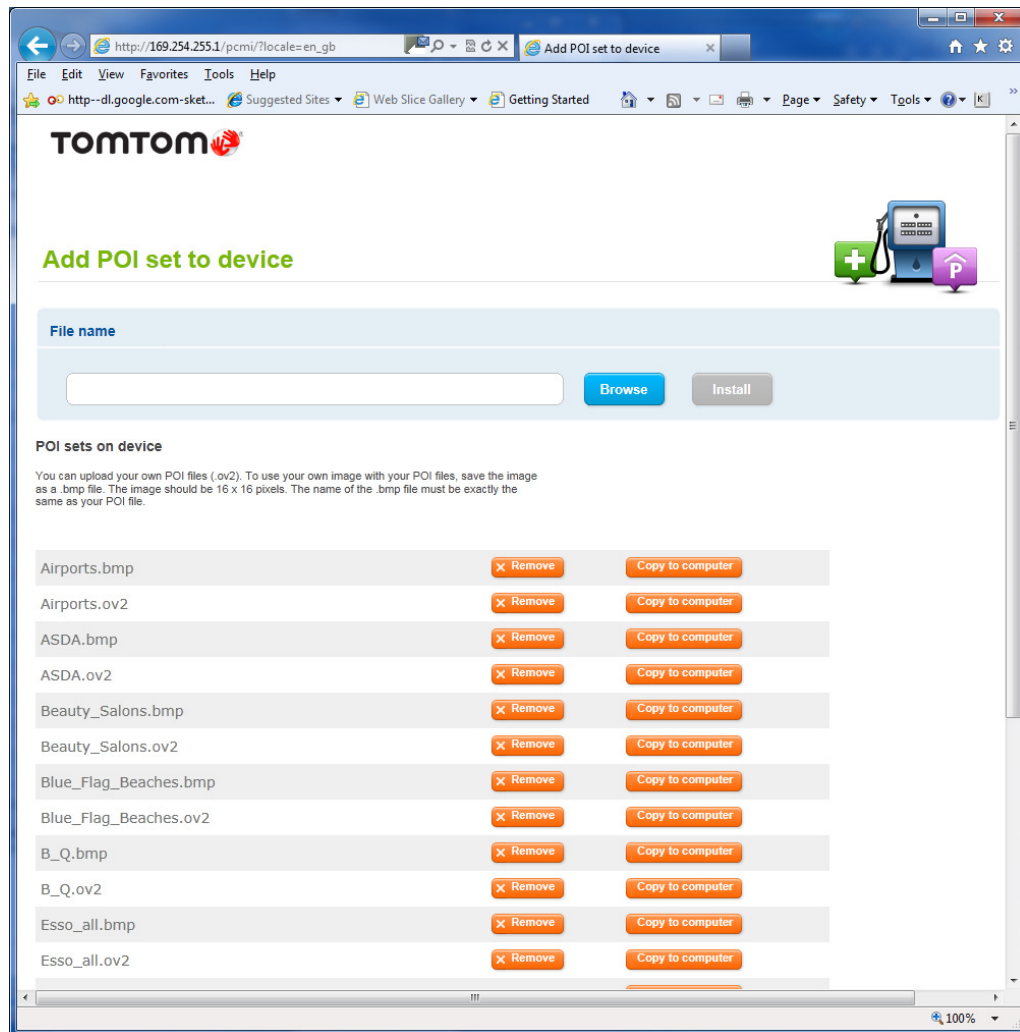
This time you see ASDA.OV2 is in the FILE NAME slot and so click INSTALL to load this into the tomtom. Once this is done the first CATEGORY you have chosen—in our example ASDA has been loaded into the tomtom—well done !



Simply now repeat this procedure for every CATEGORY you need from the ones shown in the DATAPACK folder. There are a lot and so you can take your time choosing them. Make sure that you always load the .BMP file and the .OVC2 file. If you don't then a category will not work as its incomplete.



Below you can see a screen shot of a few categories that have been loaded into a tomtom—you can keep going until everything you need has been loaded.



If you load some items by mistake, or later you don't need them—you can use the REMOVE button to take them off the tomtom.

Make sure that you ALWAYS LOAD BOTH BMP and OV2 files for the category you require. Loading them is easy to do and it really isn't very hard—there's not much that can go wrong either and so its safe to just try it.

You can also return later to load additional POI items onto the tomtom. Always make sure that you load BOTH the file otherwise you wont be able to use a set you load. That's it—once you have loaded all the POI you need, then turn to the next section to check they are on the tomtom and set them up.



IMPORTANT: You must re-start your computer by closing it down and turning it on and then starting it up again, before you proceed. This is to make sure that the computer registers the new DATAPACKS that have been added.

These instructions are for all tomtom models other than the GO LIVE/ Via range (see the previous section for those units).

Landis Media Ltd— take no liability for any changes you make to your tomtom whilst using this product. To avoid any problems we suggest you make a BACKUP of your tomtom and also familiarise yourself with its operation before proceeding.

YOU WILL NEED THE FOLLOWING:

- A PC running windows
- tomtom device (fully charged or running from mains adapter)
- USB cable for connecting the tomtom to the PC
- POI collection product as a DOWNLOAD or CD ROM
- Tomtom HOME software installed on your PC (see below)

NOTE: If you don't have tomtom HOME —it's a free utility provided by tomtom which you use to manage the tomtom with your PC.

USE THIS LINK <http://www.tomtom.com/services/service.php?id=16&tab=87>

or see <http://www.tomtom.com> and follow the links to tomtom HOME



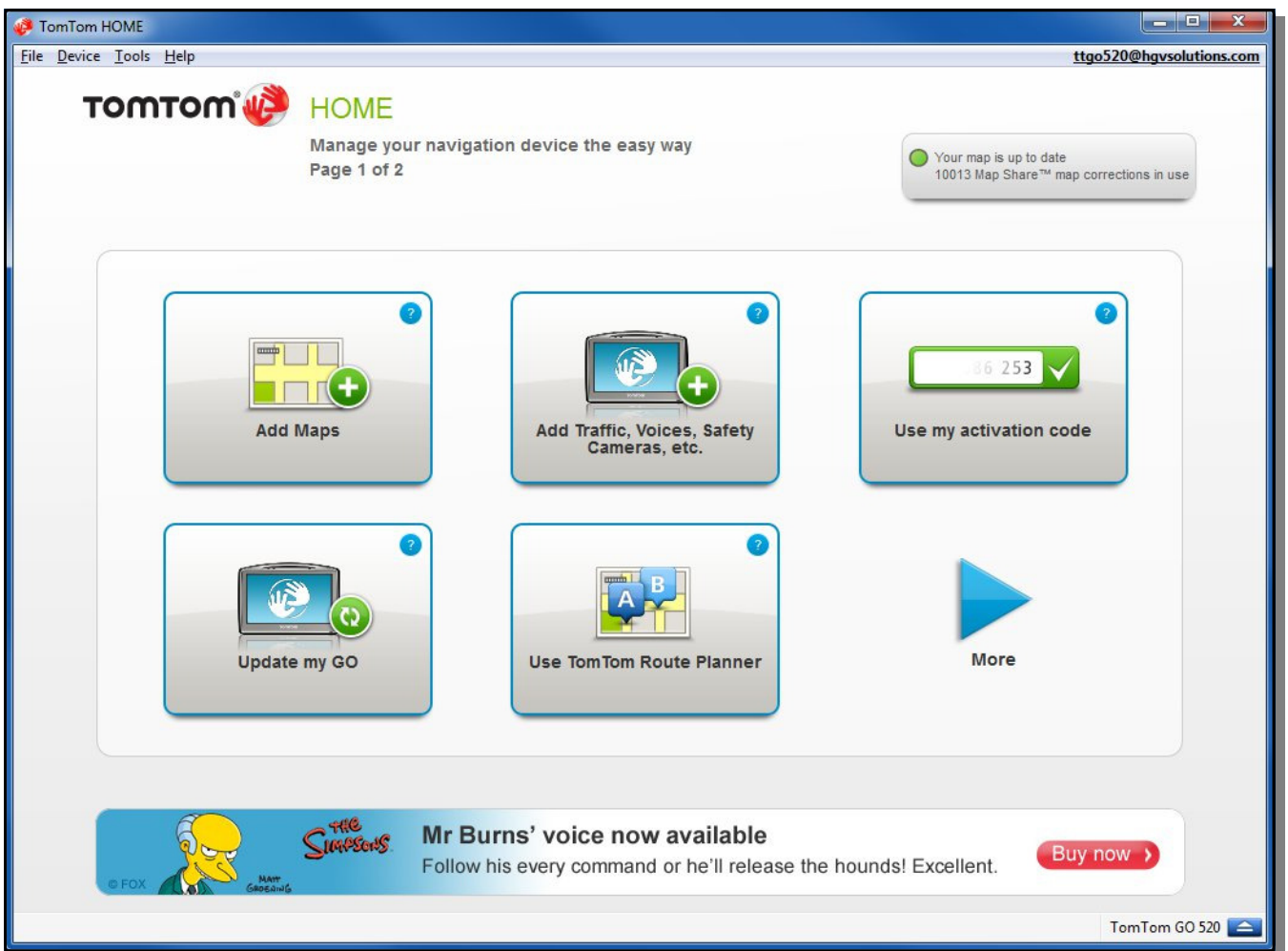
CHECK YOU HAVE TOMTOM HOME AND HAVE RE-STARTED YOUR COMPUTER

You need to follow the previous step and have re-started the PC to ensure the new DATA PACKS are picked up by tomtom HOME. Also ensure that you have connected and carried out any updates you may want to do with tomtom HOME before proceeding.

LOADING ONTO THE TOMTOM

To load the POI Collection start up tomtom HOME. It will normally open automatically when a tomtom is plugged in. However if it doesn't you can open it manually as follows: START — ALL PROGRAMS — TOMTOM — TOMTOM HOME 2.

HOME will open and look for update these are NOT required by us and once the update search stops click BACK to bypass this screen. You should now see the screen below.

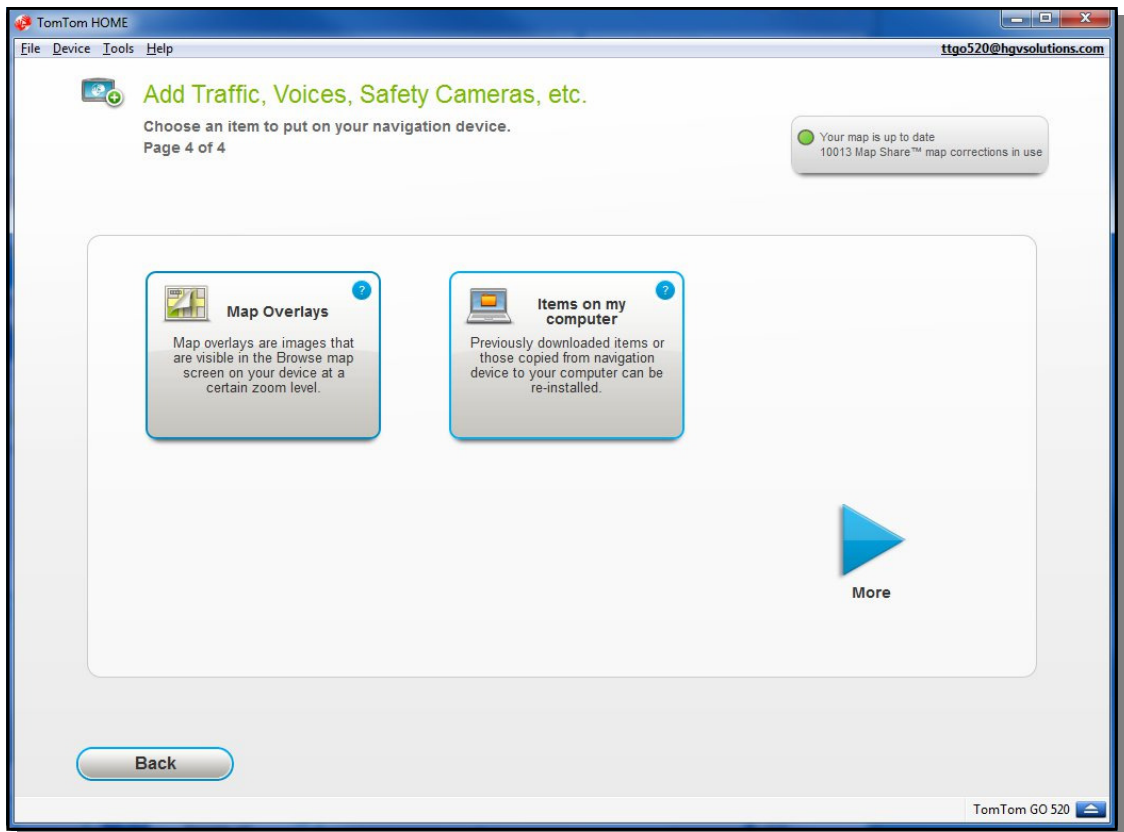


Click “Add Traffic , Voices, Safety Cameras Etc.” then click the **MORE** arrow (bottom right) until you find the option “Items On My Computer” .

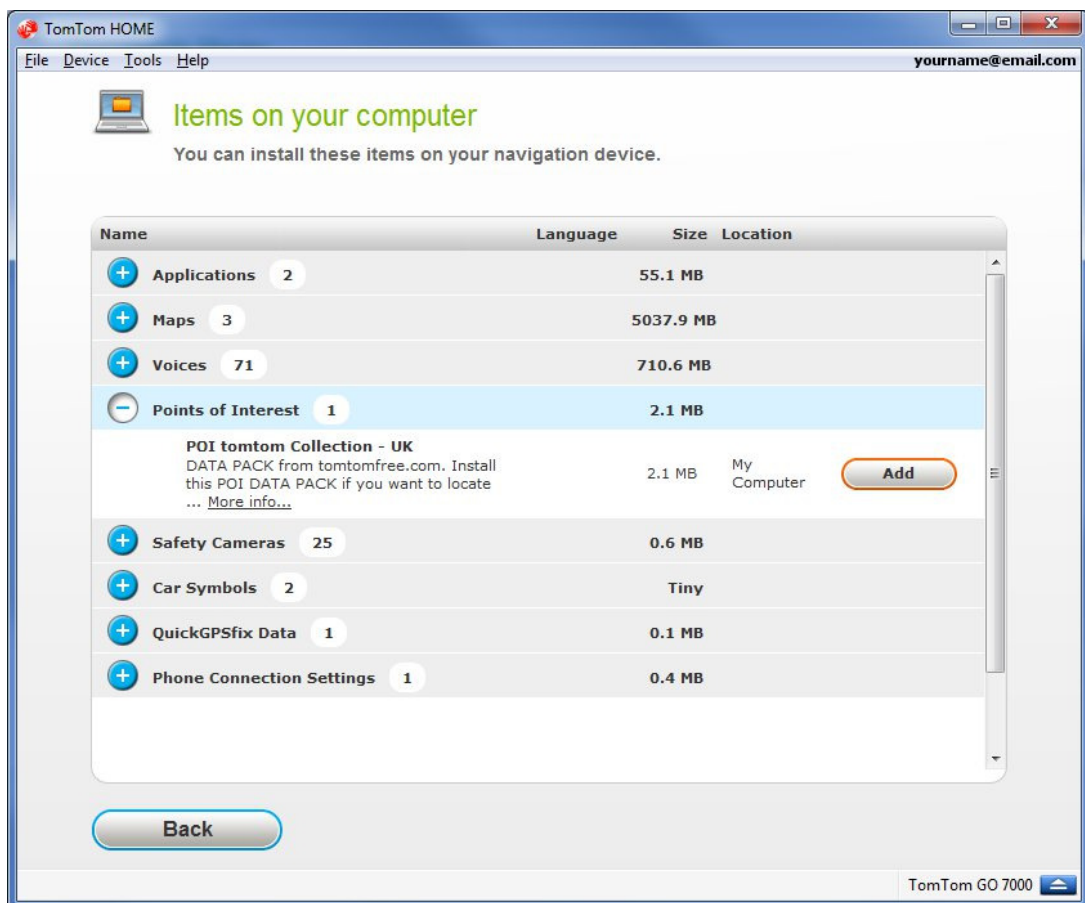
Each time you click MORE the screen will cycle through a set of menu's—if you keep clicking it will arrive back to the start again. You can click until you locate the option you need.



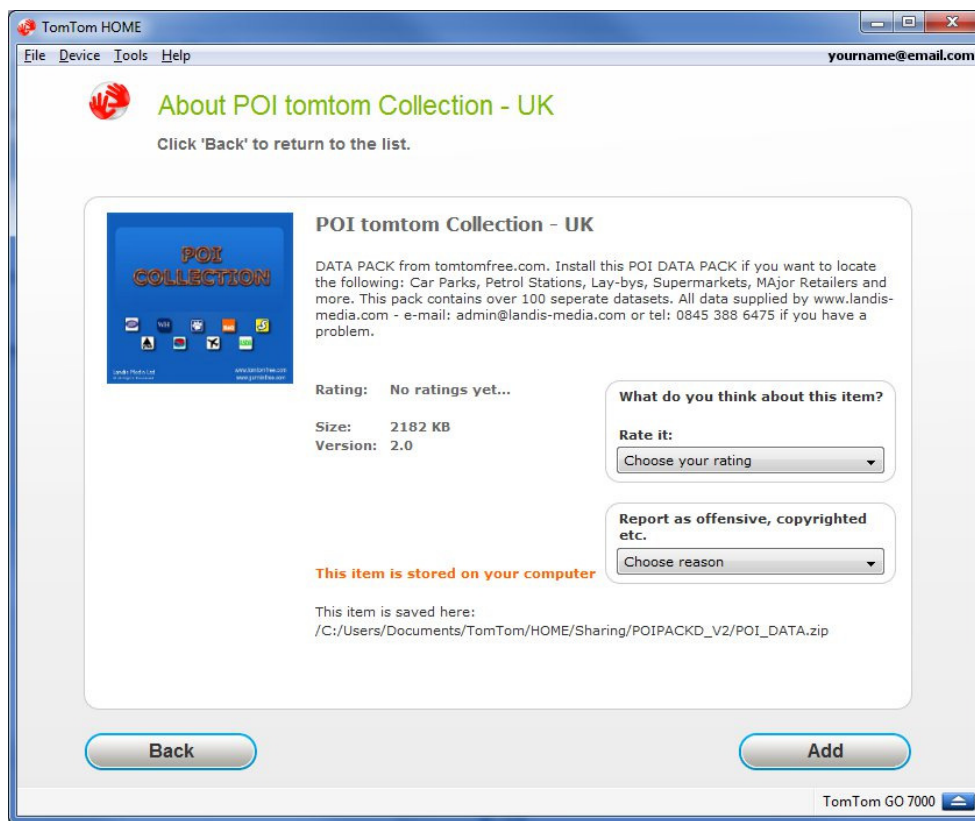
Click on “Items on My Computer” (see picture below)



This opens up the window below—which can have a number of sections—the one required is “Points Of Interest” and should have at least 1 item listed next to it. If you cannot see this item listed then make sure you have run the installer first and also re-booted your PC. Click the little + sign and it will expand the Points Of Interest section and show you what’s inside.



You click ADD to put the contents of the pack onto your tomtom. If you want to look at the details of a PACK before ADDING it you can click **more info..** in the description.



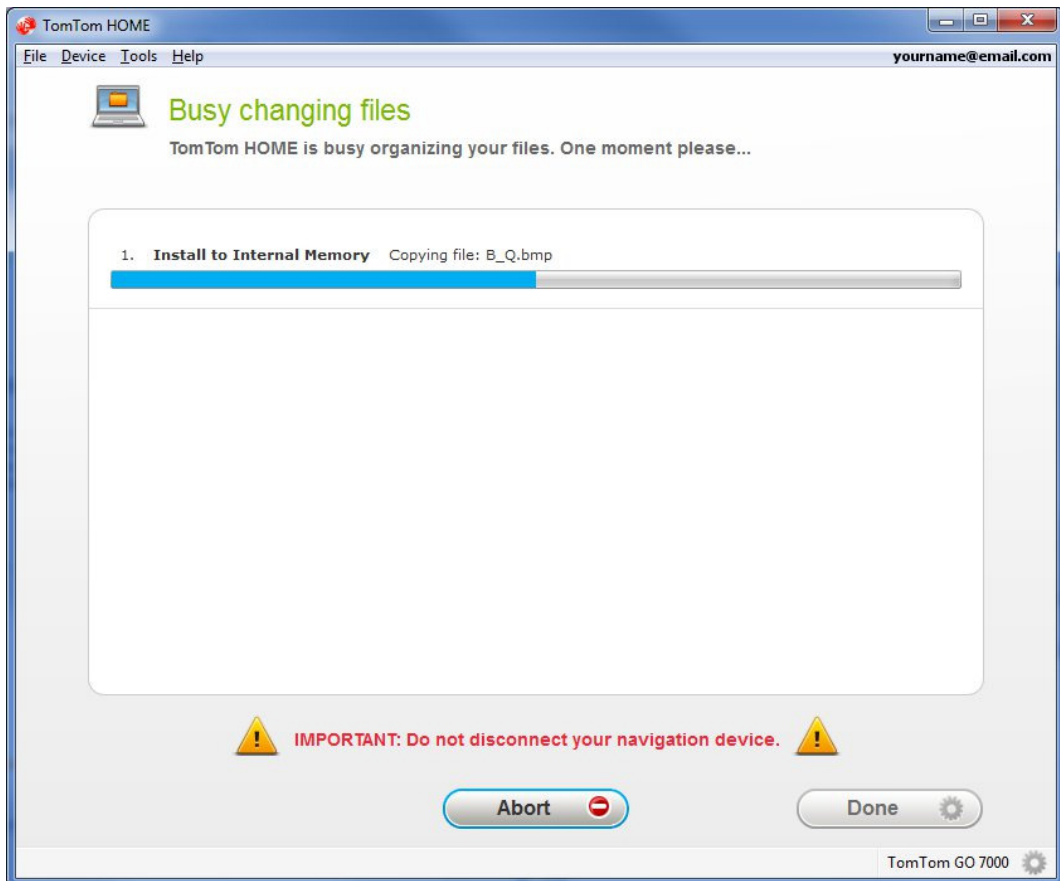
This POI COLLECTION has more than 100 distinct and separate POI Categories within it. This allows us to install just one ITEM and tomtom HOME will copy the entire contents to our tomtom. This avoids having to click on lots of items to install them all and is very convenient. You can now click the **“Add”** button to start the installation process.

NOTE: Clicking “Add” starts the transfer from the PC to the tomtom. You can click “Add” on the DETAIL screen for a POI CONTENTS ITEM or “Add” on the previous screen where the item was shown. Both “Add” buttons perform the same task and make it convenient and easy to install data packs.

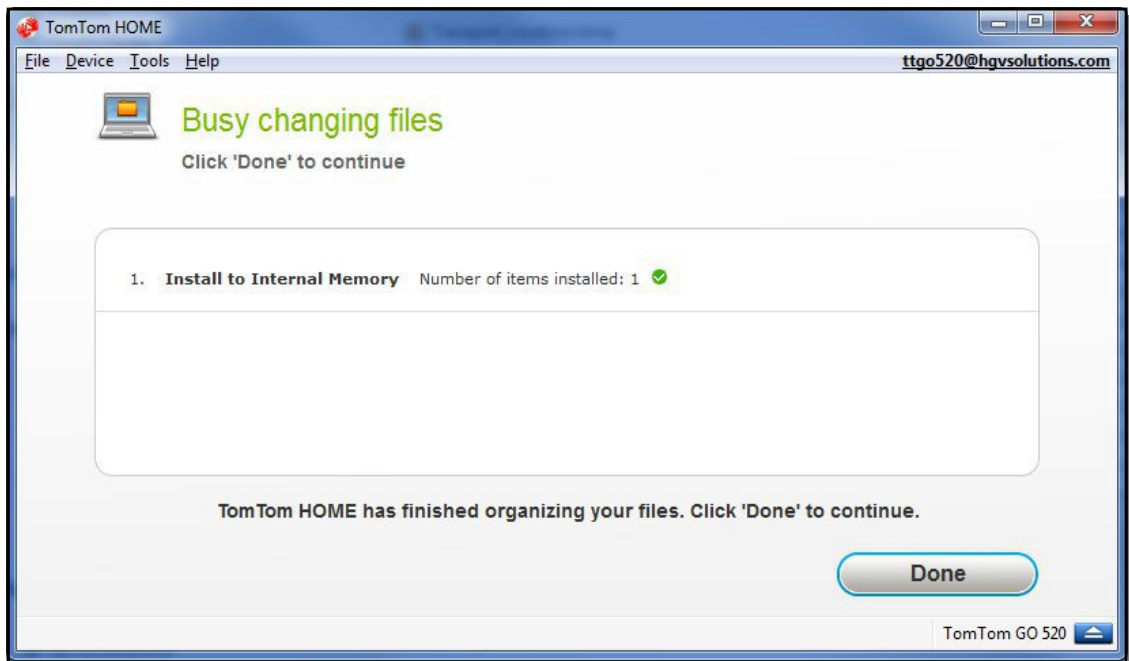
The tomtom HOME program will display details as it copies the contents over to the tomtom. Once completed a success message will inform you that one item has been installed (one item containing over 100 parts).



The screen below shows the what you will see in tomtom HOME whilst the POI COLLECTION is being installed. In this case its about half way through and is copying the B&Q data over.



Once its completed copying all the various contents over you will see this screen below, which shows its all been completed.

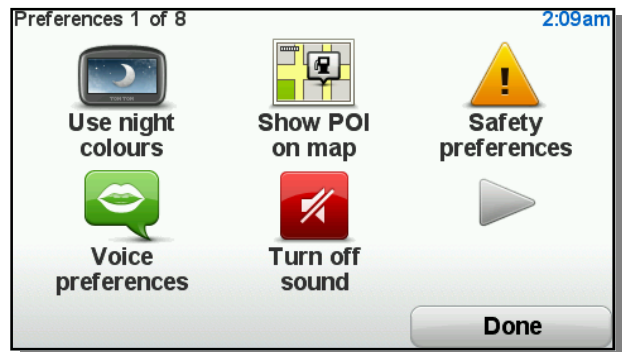
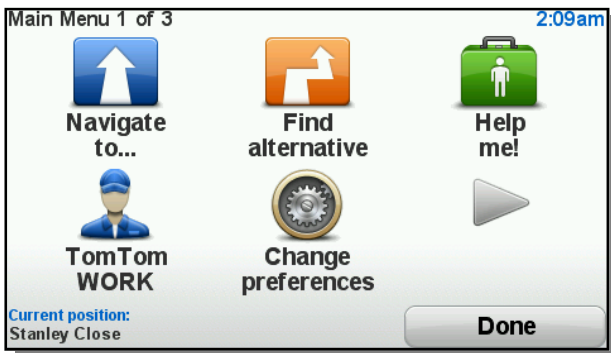


CONGRATULATIONS you have loaded the POI Collection onto the tomtom !

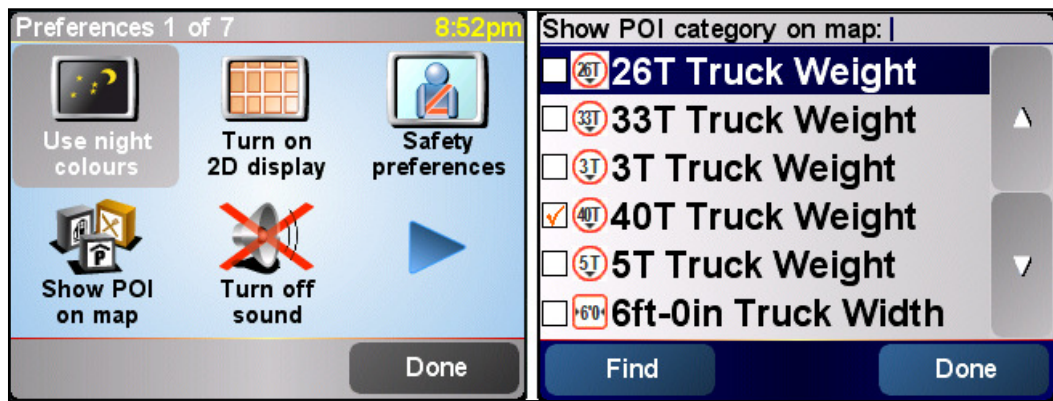


CHECKING THE POI/DATAPACKS ARE LOADED AND SETUP

IMPORTANT: This section uses pictures taken from newer tomtom devices. However the menu system for tomtom's have the same capabilities. You will be able to find the same features on your tomtom but they may look a little different. Old and New screens are shown below to illustrate this. Refer to your tomtom manual if you cannot find a feature mentioned here.



Turn on your tomtom—the first check is to locate the new data packs (POI) categories loaded. Above are new tomtom screen and below older. In either case locate the “**Change Preferences**” option and then “**Show POI on Map**”.

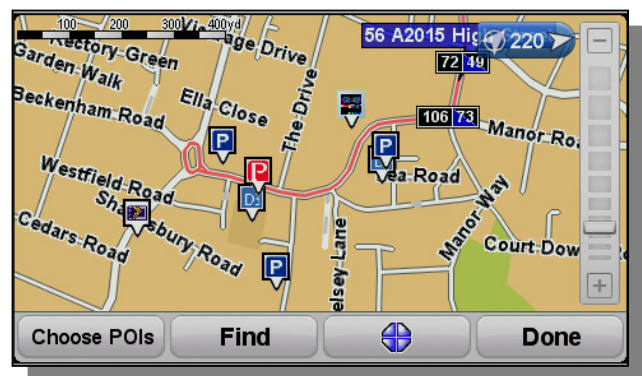
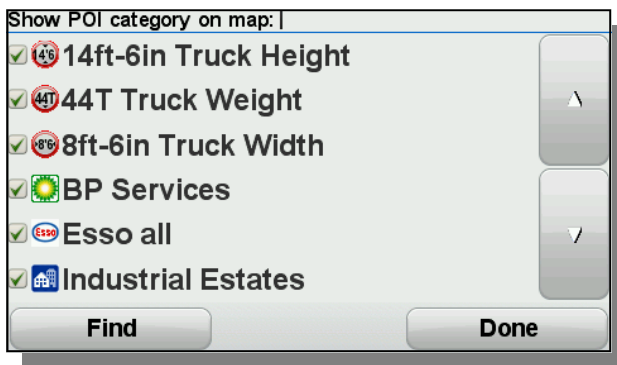


This shows a screen with the full list of all the POI loaded on the tomtom. If you don't see the new data in the list go back and check that the data was loaded. Also check that the data was loaded onto the right tomtom “section” if you have a tomtom that uses an Internal Disk and an SD Card. Often customers will load data onto an SD Card when they are using the Internal Hardisk for the maps and vice/versa.



Ticking an item in the POI List displays that CATEGORY on the 2D map, removing the tick will hide the item. The tomtom will have AUTOMATICALLY ticked every new item and we suggest you start by UNTICKING them all. Then tick only the few items you really use—as it makes the map easy to understand and use. As you get more skilled with using the map view and it us less confusing, you can turn on more items.

Each CATEGORY you loaded will be shown in the list of POIs that are available. To hide an item and not show it on the map you can UNTICK it.



The picture above shows a clear map and its easy to spot where things we need are located. As time goes on you can turn on more items if you need them. Keeping it simple makes using the map a lot easier and less cluttered. Items that are not “ticked” can still be found and used. For example we don't have ASDA ticked but we can still ask the tomtom to find the nearest ASDA store.

NOTE: The tomtom will have automatically TICKED all the new items. Its important to go through and UNTICK a lot of them to avoid a map that's too crowded. In large urban areas—the density of POI types can be large and so the tomtom map is obscured.

We suggest that you only turn on the categories you actually need to see on the map. If a CATEGORY is not ticked (or shown on the map) it can still be used if you want to locate it.



TO SAFELY RESET A TOMTOM WITHOUT LOSING ANYTHING:

The tomtom actually never turns off, even when you think it has. Like a PC its running all the time and so it can “crash” quite easily. Being able to safely reset the hardware, doesn't alter any of the settings or software on the tomtom. It also can fix lots of issues like the satnav not locating satellites, traffic not working and the problem with setting WARNINGS up. To reset the tomtom depends on the model as there are two different methods.

This RESET described is safe and will not alter the tomtom or wipe anything and is completely different to a FACTORY RESET which should not be done without expert advice. To do the SAFE reset look at the bottom of the tomtom. If there is a small hole with the words RESET besides it then this is the reset button. Make sure the tomtom is turned ON. Then you need to push a small non metallic object (like a toothpick) gently into the hole until you feel the button click When it does let go and the tomtom will reset. Starts the tomtom up as normal—it will take longer than usual as it has been reset.

If your tomtom doesn't have the RESET hole on the bottom, then you need to use the other method. This again starts with the tomtom turned ON. Hold down the power button for more than 30 seconds—you will hear the tomtom drums which indicates the reset has happened. Let go of the power button.

Once the reset has been done you can then go into the menu that was not letting you set up WARNINGS and simply set them up—make sure you are careful and always click YES to the sound question in future.


IF YOU DON'T SEEM TO HAVE THE ITINERARY FEATURE ON YOUR TOMTOM:

The Itinerary feature lets you add DESTINATIONS or WAYPOINTS to a list. Destinations are places that the route ends and WAYPOINTS are places the route will pass through.

These can be moved around to re-organise the trip and placed in different order and different places. There is a lot of flexibility within the Itinerary feature and it's a very powerful system. Some of the newer tomtom XL models were not originally supplied with the Itinerary.

If you think this is the case for your tomtom,. First check that all of the Menu's are turned on. There is a feature on the tomtom that lets you TURN OFF menu's to make it simpler., Often people have just got the Itinerary turned off. To check go to the PREFERENCES and then HIDE/SHOW MENU ITEMS make sure it shows a Cross and says HIDE MENUS.

Once you have made sure that the menu's are turned on and you still don't have the Itinerary feature, you can contact tomtom. They have a patched version of the system which allows you to have the Itinerary feature. They had to introduce this as there was a large outcry by customers when they removed the Itinerary feature.



IMPORTANT: If you want to return and read these instructions again on a computer—then please click the BLUE ICON that we have placed on your desktop for convenience.



These instructions will work for all recent Garmin devices including: GPSMAP, Nuvi, StreetPilot, Zumo and Quest models. If you are unsure the call us—however nearly all Garmins are supported.

Landis Media Ltd— take no liability for any changes you make to your Garmin whilst using this product. To avoid problems make a BACKUP of your Garmin and also familiarise yourself with its operation before proceeding.

YOU WILL NEED THE FOLLOWING:

- A PC running windows
- Garmin device (fully charged or running from mains adapter)
- USB cable for connecting the Garmin to the PC
- POI Collection product as a DOWNLOAD or CD ROM
- Garmin POI Loader software installed on your PC (see below)

IMPORTANT: If you don't have “POI Loader”—it's a free utility from Garmin which you use to load the DATA PACKS from your PC into the Garmin.

[CLICK ON THIS LINK TO GET A FREE COPY OF THE GARMIN POI LOADER](#)

or see http://www8.garmin.com/support/download_details.jsp?id=927



SUMMARY AND GETTING STARTED

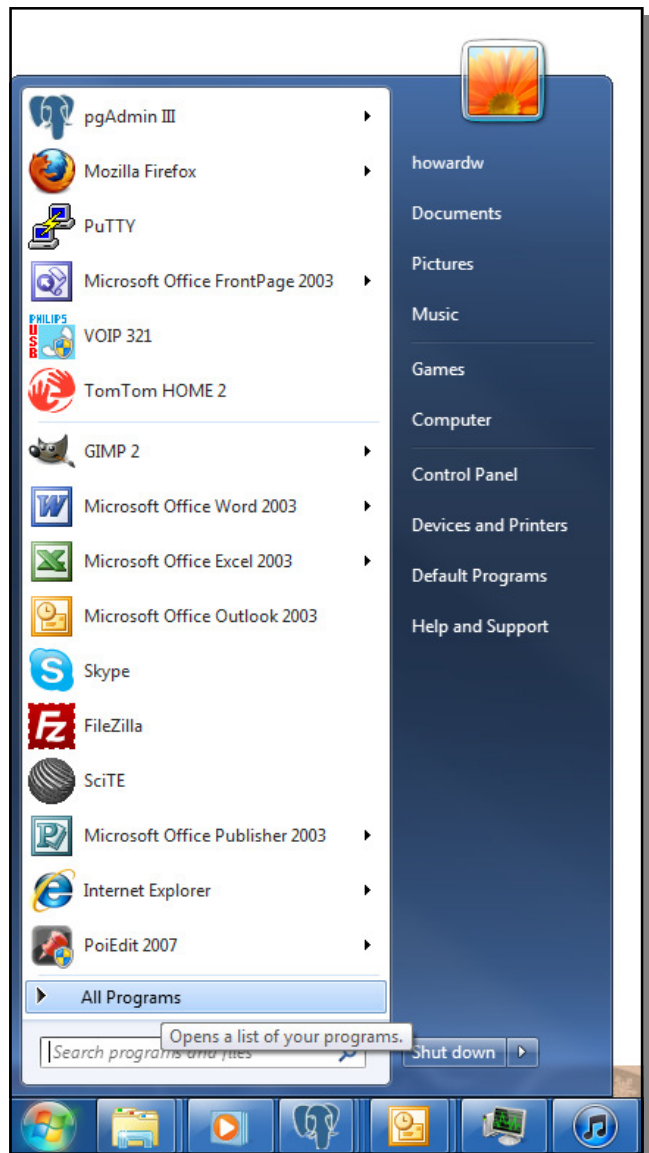
- The DATA PACKS with the Low Bridges, Weights, Widths etc are installed on your PC
- Using the FREE Software Utility from Garmin you will load them into the satnav device
- The Software Utility is called POI LOADER, you must have DOWNLOADED and INSTALLED it
- That means “saving” it from the Garmin website and then running it on your PC

To check if you have properly INSTALLED the POI LOADER do as follows:

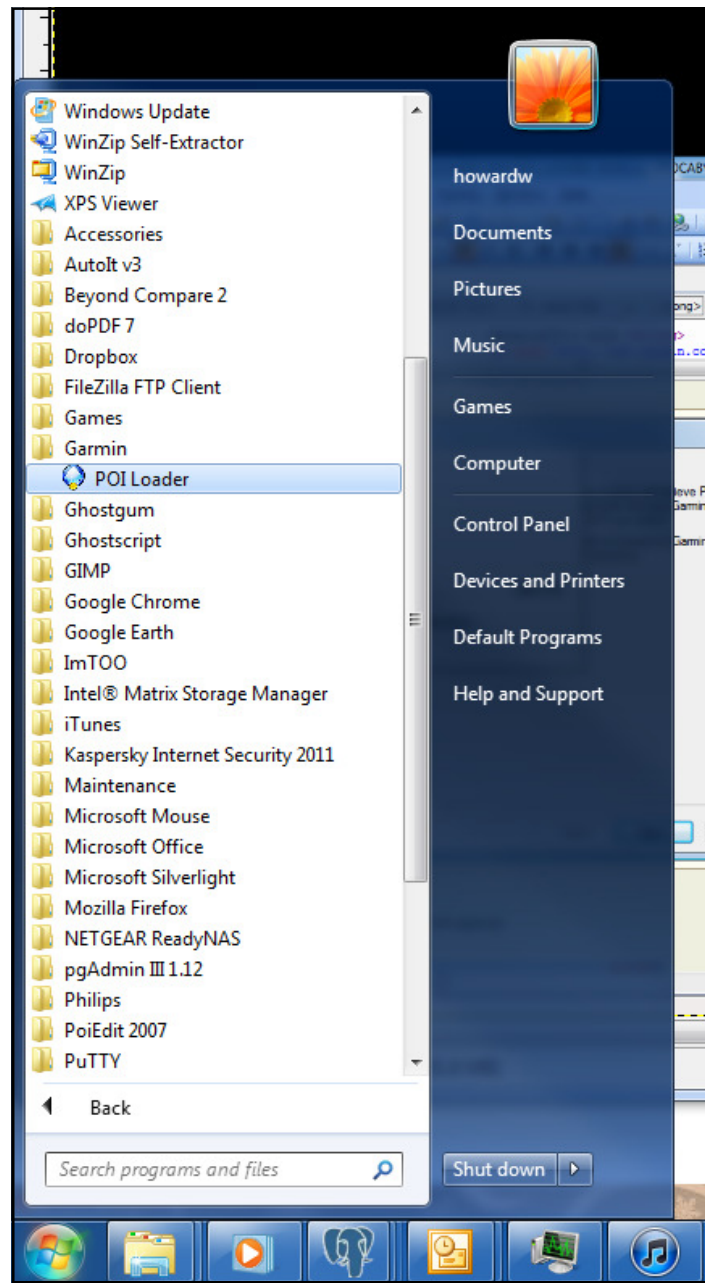
Click the **START CIRCLE** bottom left of Windows - it looks like this



Click on **All Programs** (as below)



Look for the Folder called Garmin (see below)



Click the folder called Garmin and it should open to show the contents. You should see the words POI Loader (as above) which indicates that you have installed the Loader. To start the POI Loader you click on the icon (as above) and it will start up.

NOTE: If you don't see POI Loader—then either you don't have the program yet or you do have it but you haven't **INSTALLED** it yet. Go back to the **LINK** at the start of this **SECTION**, **SAVE/DOWNLOAD** the **POI LOADER** program again —**SAVE IT** to the PC and then when its **DOWNLOADED** run it (to install it to your PC).



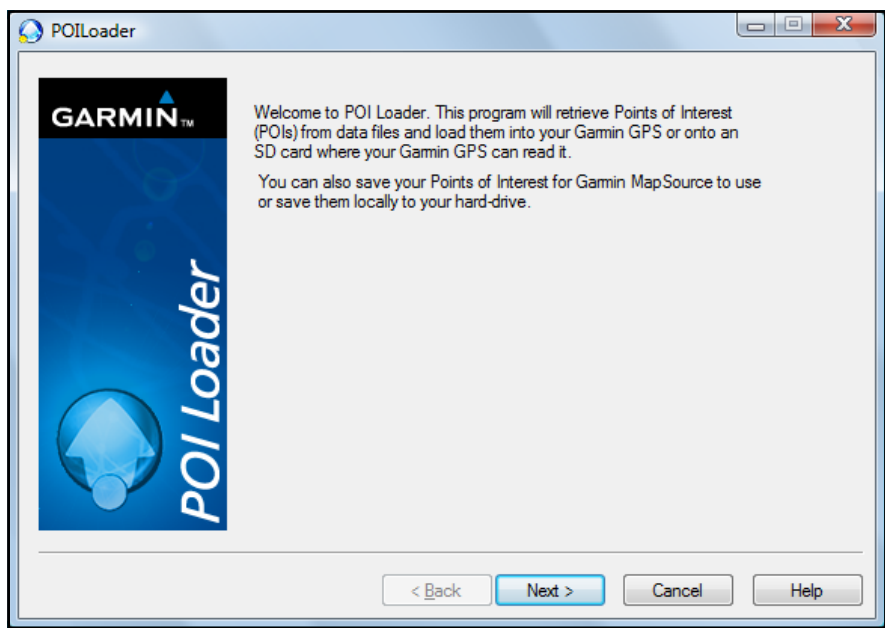
LOADING THE DATA PACKS ONTO THE GARMIN

When you use POI LOADER, you will be loading up the various POI collections you require. About 100 or so DATAFILES that have been placed on your PC. Each DATAFILE contains an icon (picture) as well as a number of locations inside it. e.g. the ASDA DATAFILE has a picture for the ASDA logo as well as about 8000 ASDA stores inside.

These will all be loaded into your Garmin in one session. If you have other POIs from other places—you may want to copy them into the DATAPACK folder. Then when you use the loader—all of the POIs you have will get loaded.

START THE INSTALL

Click and open up the POI LOADER from your main WINDOWS screen you should see this :

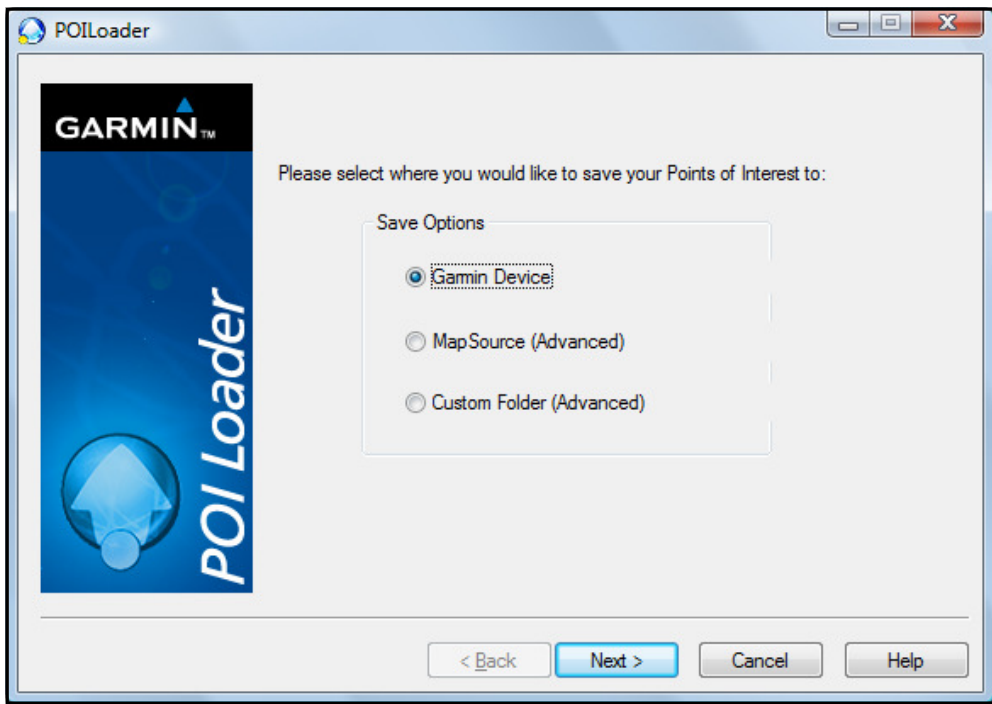


Click NEXT to continue

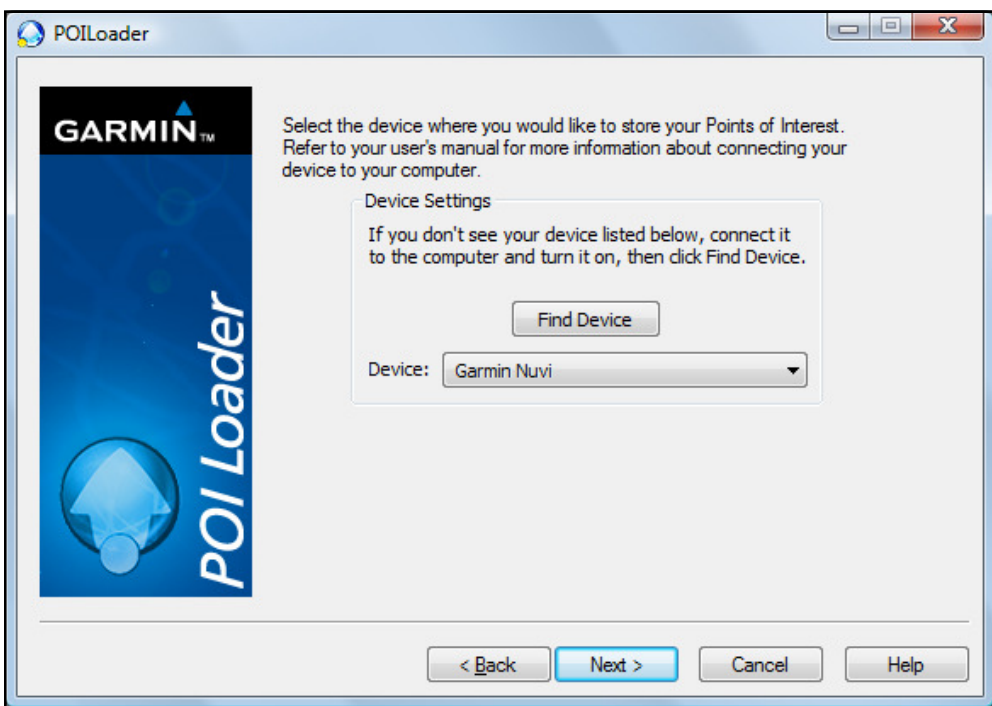


LOCATING THE GARMIN DEVICE WITH POI LOADER

Make sure you have selected **Garmin Device** and click “**Next**”



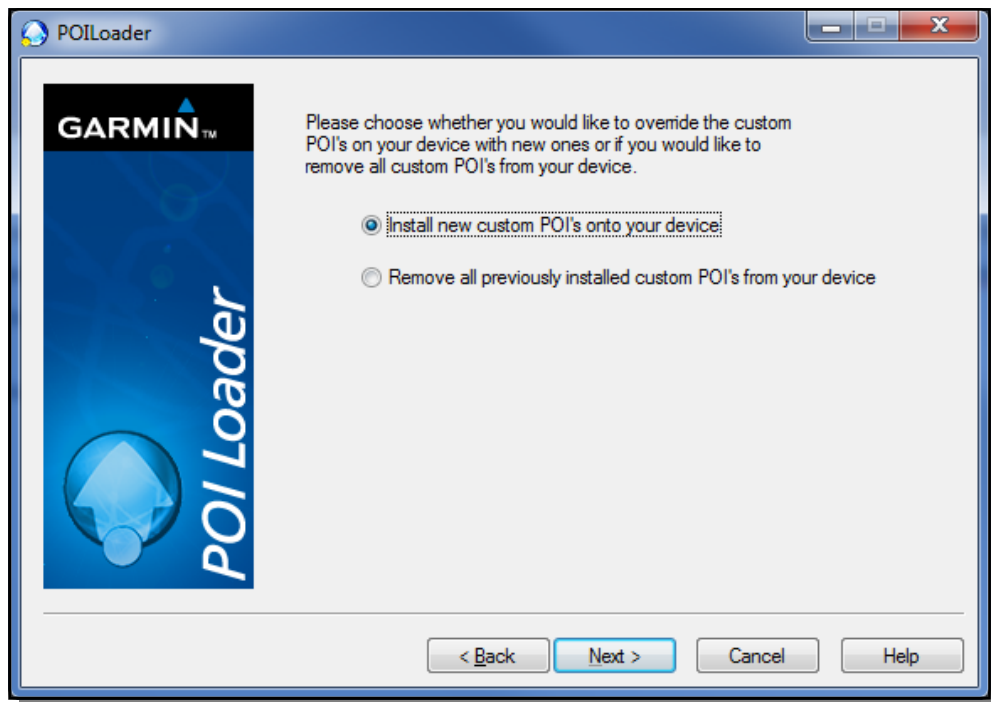
The computer should sense your Garmin (as long as its plugged in and turned on) and it should be shown like the one in the picture below. This example shows a Nuvi, if however your satnav is not shown we suggest you check that its plugged in and connected properly. You can then click “Find Device” to try and get the PC to look for it. Sometimes USB plugs and PC’s and Garmins are temperamental and you may need to restart the machine and /or Garmin and try a few times.



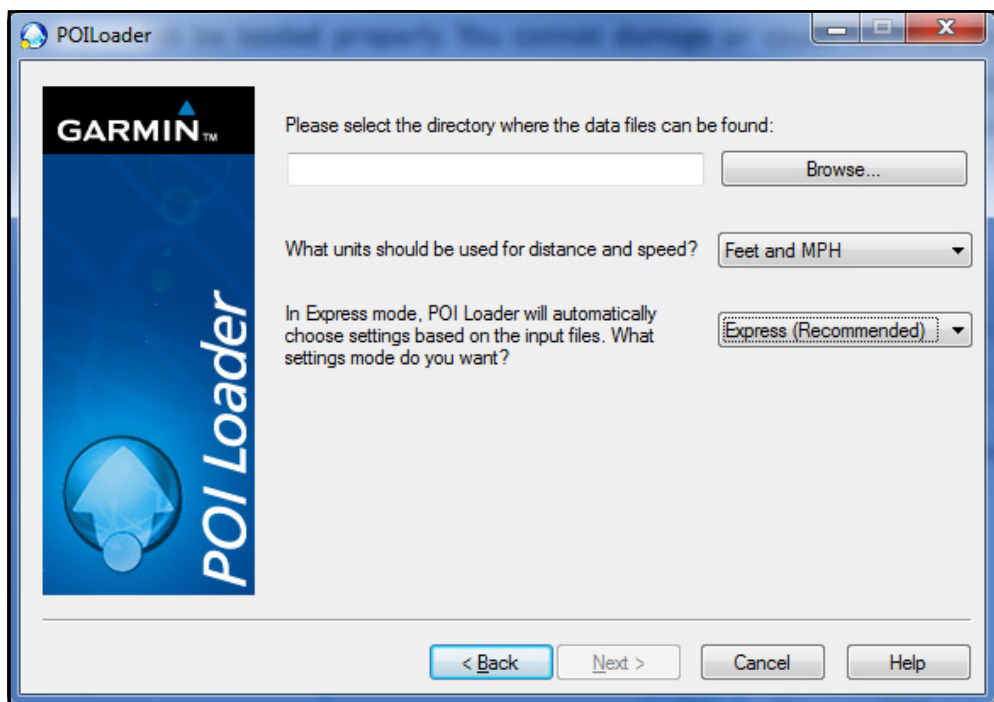
When you see the Garmin device click “**Next**”



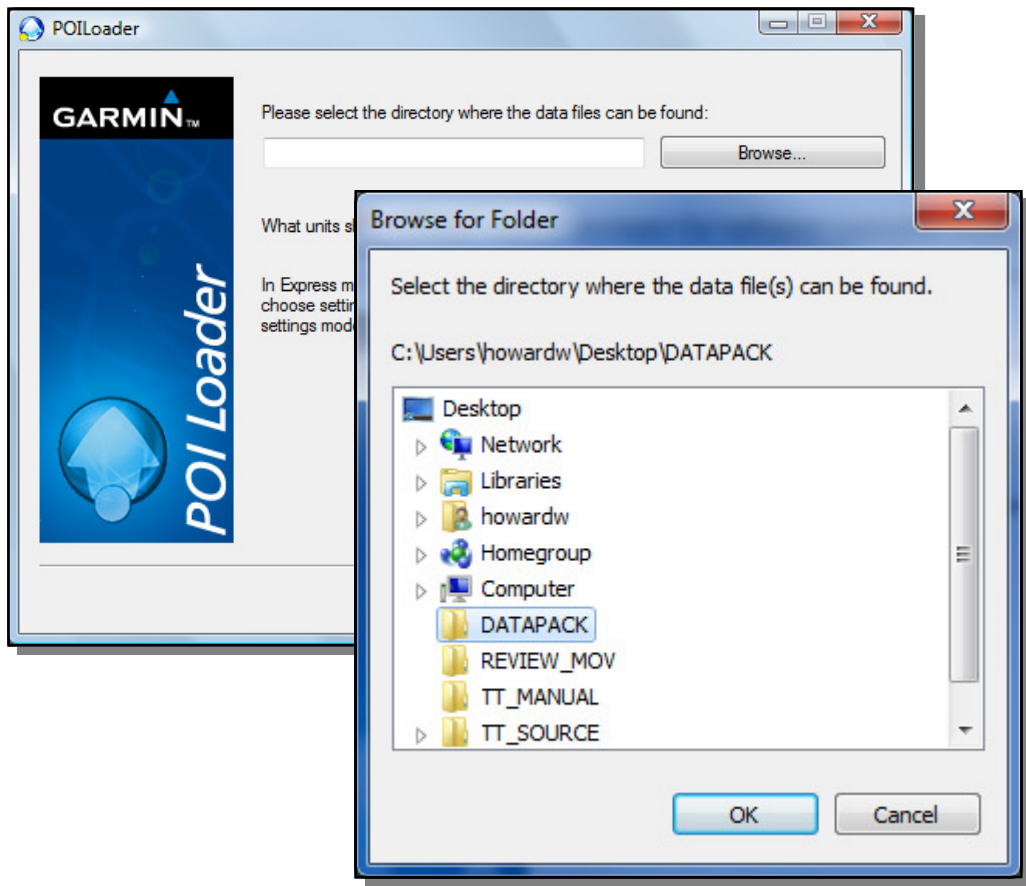
You may see the screen below if you have previously loaded Custom POIs onto your device. If you do see this then select the top option as shown below and click “Next”



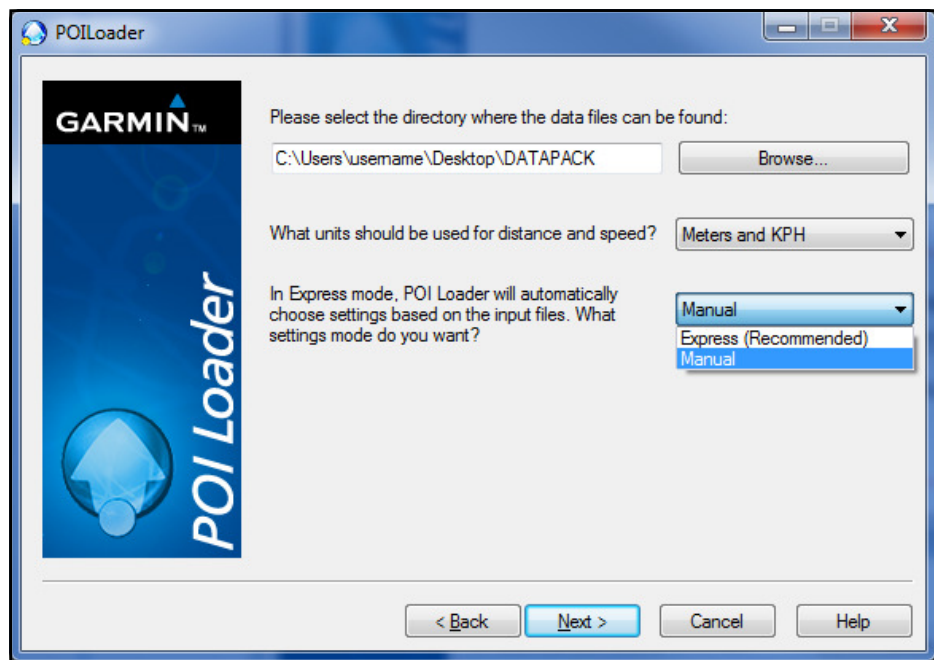
NOTE: The screen below is where people tend to make a mistake and click the wrong options. Don't worry, if you do then all this means is that the DATAPACKS wont load properly—no harm can come to the Garmin. Please try and select the correct options the first time as this will avoid any frustration for you and avoid having to load it all again. The screen should appear similar to the one below to start with.



The top box lets the POI Loader know where the DATAPACKS are stored — which is on the DESKTOP. Click BROWSE and a window will open—use the window to find DESKTOP and then click on DATAPACK and highlight it in BLUE (as shown below) - click OK



The “path” should now appear in the box (similar to that shown below). The next should be set to your preference and the final option should say EXPRESS.

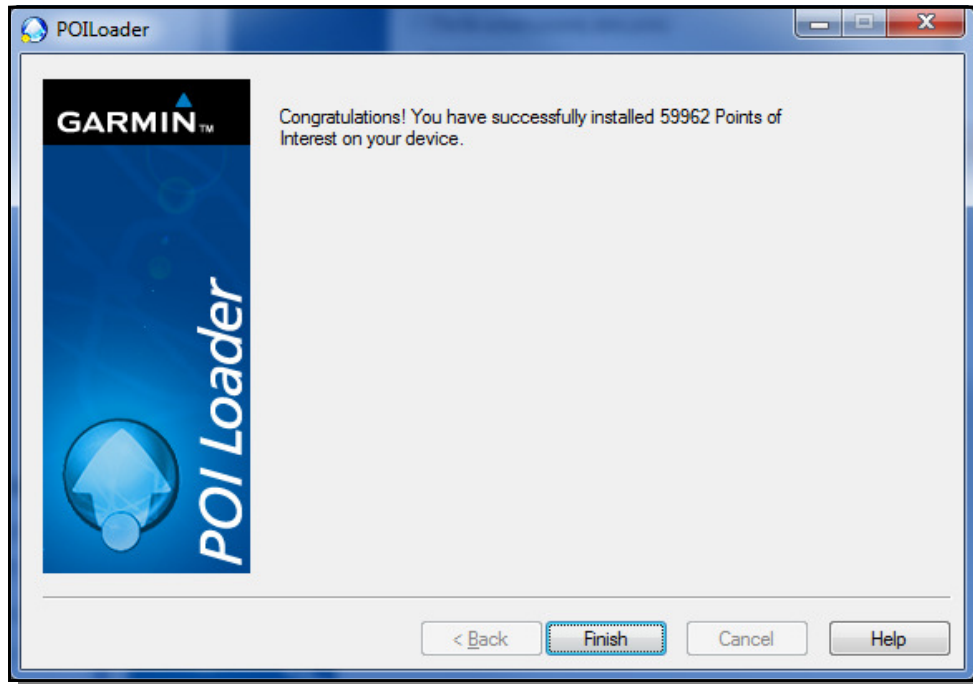


Click NEXT and the loader will start loading everything from the DATAPACK folder onto the Garmin.



FINISHING THE LOADING

After a few seconds the program will load the POIs onto the Garmin and show a screen to report what happened. Once its been completed successfully it will display a page like this:



The number of items loaded may of course differ, but it should indicate that a large number of POI items has been loaded onto your device. You have now finished the loading process—congratulations. Proceed below and find out how to check the new info has all been loaded to the device.

NOTE: If you have a problem loading or want to alter some settings later then you can easily. You don't need to re-run the installer, just run POI LOADER again and locate the DATAPACKS folder.

You can reload the data onto the SAME GARMIN DEVICE as many times as you want to. If you are having problems, make sure that your Garmin is attached and connected. That you selected it at the start and that you are running the loader in the EXPRESS mode. Also that you are not trying to load your DESKTOP or some other FOLDER, but are selecting the DATAPACK folder. If you are very stuck you can call us or call up GARMINS own helpdesk.

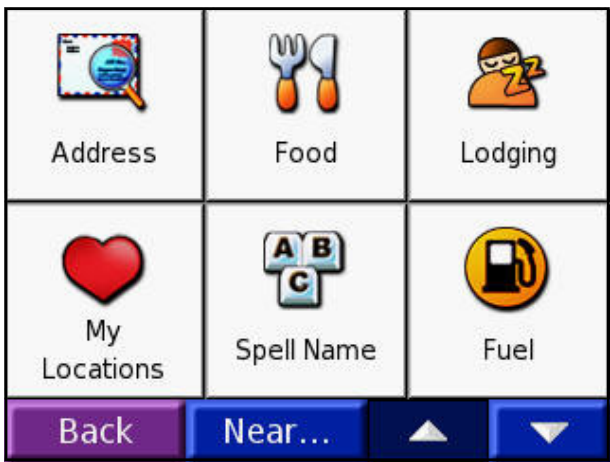


CHECKING THE POI/DATAPACKS ARE INSTALLED

Turn on your Garmin unit (unplugged from the computer) and you can now locate all the new data packs (POI) categories you have loaded. Below is a typical screen from a Garmin - yours may of course differ slightly depending on the model.



Click on "Where To ?" Which brings up destination options



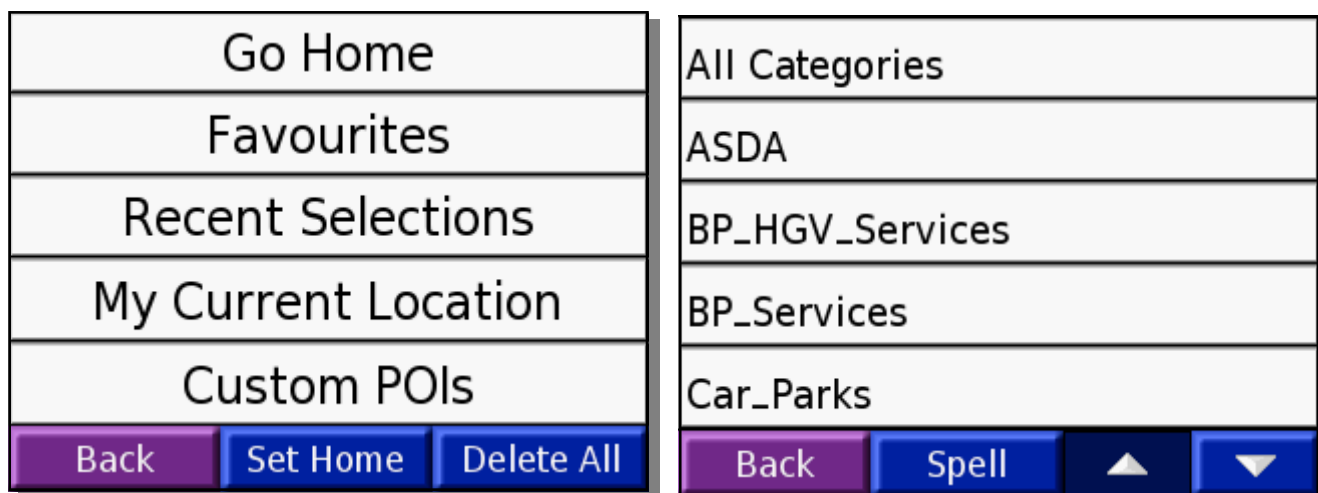
It depends on the Garmin model where the new items have been placed. Look for "My Locations", "Favourites" or "Extras" We show above two of the more popular models to help.

The place you might expect to find them in "Points Of Interest" is definitely not where they are put !

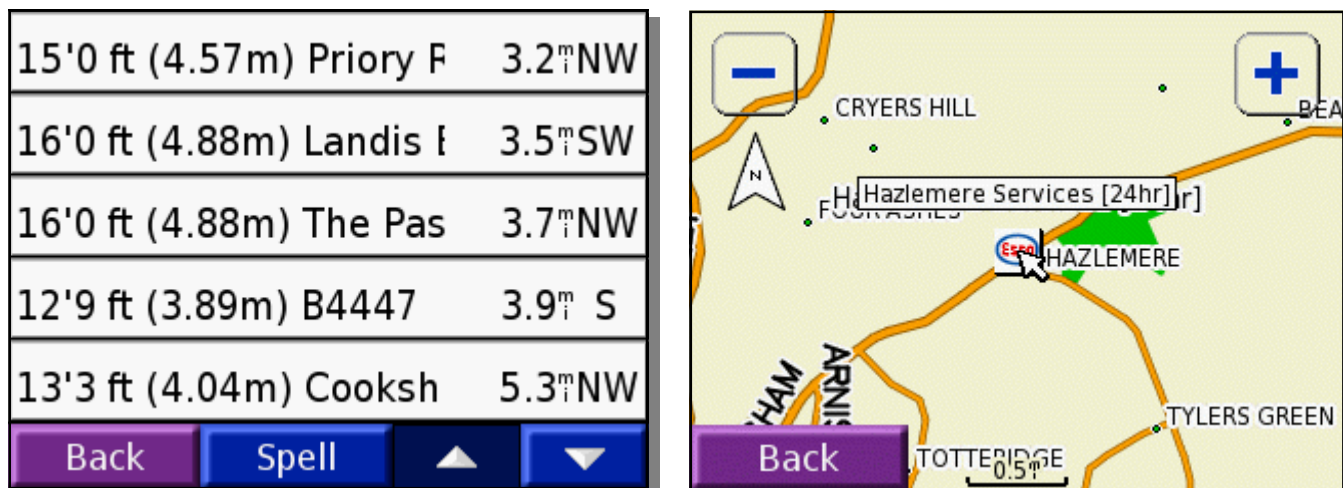
Inside the relevant section listed above you will see either "My Locations" or "Custom POIs" - click on that to see the various new CATEGORIES that you have loaded.

From these click the icon "My Locations"

To see the data packs click on the "Custom POIs" button as shown



This will open up the Custom POI menu where you will be able to see all the POI you have installed. Using this list you can select a category e.g. "ASDA" and then review them as a long list showing each location as shown below. You can also go to the map—zoom in closely to an area and see the locations of all the DATA PACKS you loaded.



NOTE: On some Garmin's the POI location differs from above and is harder to locate. The best method is for you to refer to the user guide for your model and see where the POIs are loaded.

Also if you look at the map - you should if you zoom in close (less than 500m) be able to see ICONS for all the new places. There is a picture of this above. At some zoom levels they won't show up.

To quickly check the ICONS are loaded we suggest you select part of London like Oxford Street and then zoom in as closely as you can.

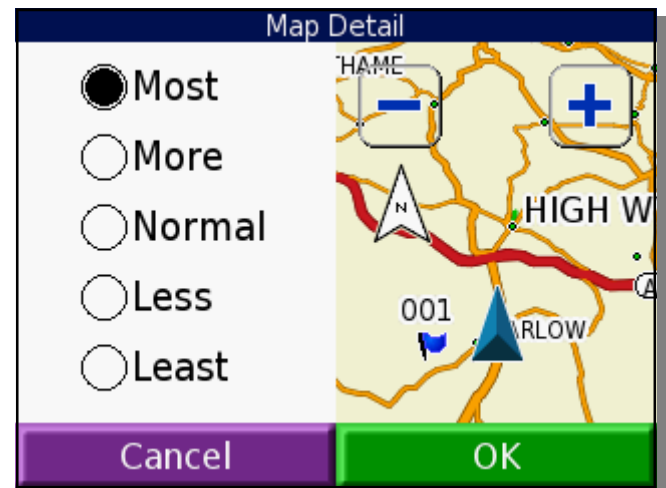
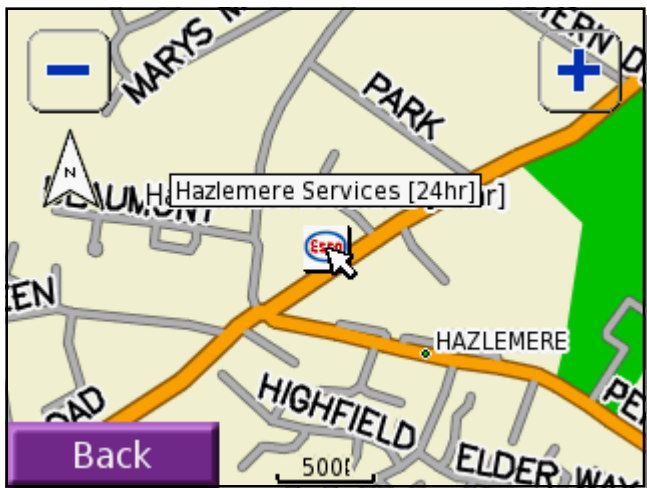
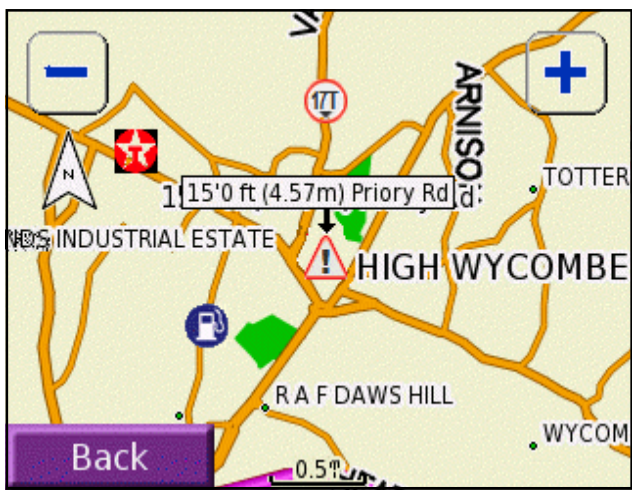
Clicking on an ICON (as shown above) will popup the information box all about that icon. Here we see an ESSO services and we can see its Hazlemere and a 24hr service. Once you have checked that all the DATA PACKS have been loaded and are listed—you can move on to using the features it offers.



BROWSING THE MAP

The simplest way to use the system to find things is look at the map, then scroll around until you locate any possible problems e.g. Low Bridges, Weights and Widths on the route. The same works for locating places you may want to visit such as any of the POIs : Airports, Supermarkets, Fuel Stops, Services, Shops, Car Parks, Beaches and so on.

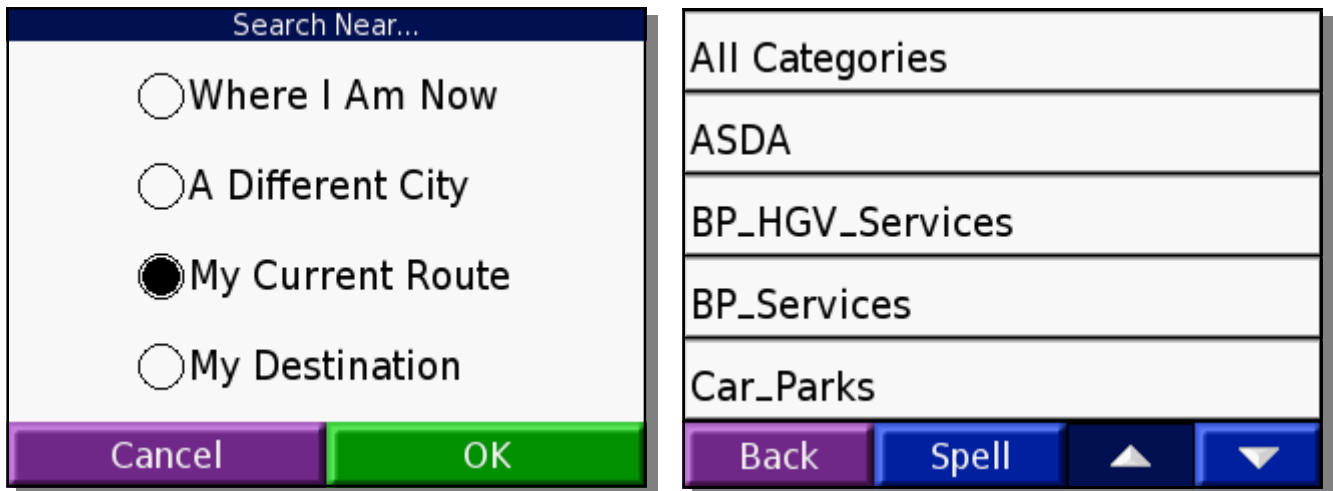
If you see anything useful on the map you can click it and get extra details about what it is and where it is. We show a couple of examples in the pictures above and below. There is a setting on the Garmin for map details—set this to Most as above. We see here that Knowle Hill Garage is a BP, there's an Industrial Estate in High Wycombe and that Hazlemere is a 24 Hr Services !



It does depend on being able to see the small icons and navigate the map easily—not everyone can do that. So there's another method for finding things that you can use, which doesn't depend on you but rather uses the satnav to do the work for you.



There are on the Garmin a number of search options to speed up this whole process. The key to this is using the SEARCH facility, shown below.



Using the "locate" function (in the Search near.. menu) its possible to locate any of the items we have loaded. We can find them near to our current location, near to the destination (useful for locating Pubs, Car Parks, Entertainments and Restaurants), as well as any on the route (Fuel Stops, Services etc).

These choices are clearly shown above, where Searches can be made:

- Where I am Now
- A Different City
- MY current Route
- MY Destination

In this example (the pictures shown here) we will use the Current route option—and we will locate all of the Industrial Estates on the way.

Click on Search Near—Select Current Route—Then Select the POI Pack we have loaded in this case Industrial Estates. The Garmin will then start the search and the results will be shown in a useful table we see below. You can see all the details as well for each of the locations, the road name and the distance and directions they are in—a very useful list.

Select one of them to visit (lets say its 11PM) so we will select one that shows that it's a 24hr ! Other details like the phone number and so forth are also included.

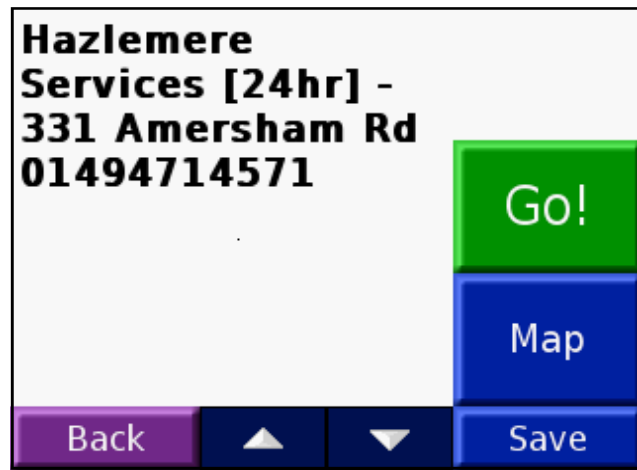
Fernley Otr Services [2	3.8 ^m S
Holtspur Otr Services [4.3 ^m E
Braywick Services [24h	5.5 ^m SE
Hazlemere Services [24	5.5 ^m NE
Slough West Services [6.5 ^m SE

Back Spell ▲ ▼

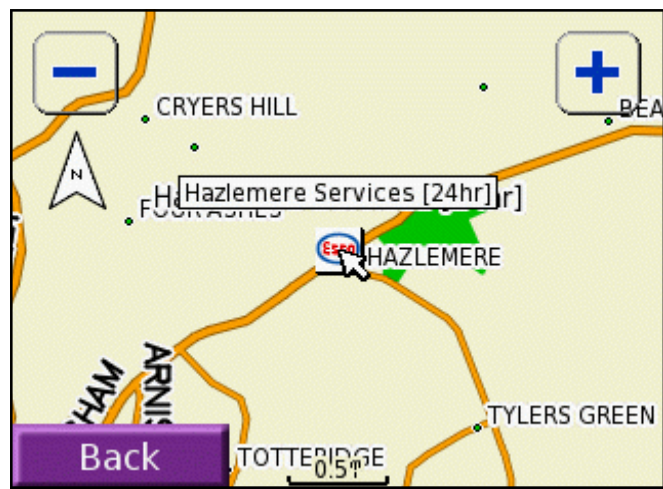


If an item from the list is clicked on then all of the details are displayed as well as the option to see a MAP view as well.

- Type of place—SERVICES
- Name—Hazlemere Services
- Opening time—24hrs
- Street address—331 Amersham Rd
- And finally the Phone Number so we could call it



If you then click MAP the satnav will take you directly to a view of where this is located as we see in the picture below



We can see the ICON marks where its located and we could decide if we wanted to stop off on route. This is a powerful feature and we suggest you try using it until you get the hang of it.

The various Garmin's have additional features which you can use to manipulate and alter these locations, finding them in more detailed ways. The basics however of using the system is to locate and then either drive to or avoid the places found.



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UPDATES & FEEDBACK

HOW TO GET UPDATES: POI Collection is Licensed annually to drivers—as per our Terms & Conditions. For a year you can download FREE UPDATES as often as you want to. To do this go to the website and click on [CUSTOMER LOGIN](#)—use your ACTIVATED Licence Code and email address (the one we have registered for you). You can then access the MEMBERS AREA and download the latest copy for your satnav type.

After a year—if you want to continue to receive UPDATES for another year you need to renew the Licence. We send reminders out before the end of the year, however if you are unsure then just call us and ask our HELPDESK. Currently the fee for renewing has been kept the same and is £10. This allows us to plan each year collecting the details of locations for this massive useful set of locations.

FOUND A PROBLEM ?

This product was originally created because a few drivers contacted us and asked us to help them. It has developed over the years, however we still take feedback and discussion with drivers seriously. We always welcome anyone contracting us and discussing improvements or ways that we can make this product better.

We pride ourselves on having an accurate DATABASE and collect details from over 200 Local councils and Highway Agencies every year. We then spend a lot of effort making sure the details are in the correct locations and listed correctly.

However—the task is huge and there will be items missing or mislabelled. If you think you have found a problem we would like to know. You can call us up and tell us the details or use the text service—just text the ROADNAME and closest main junction or town and the restriction to 07920056333. e.g. **“A304 outside Stokeley — BP Services closed down.”**

We will then use this to help us look into the item and make a correction if required.
